



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 205 110 -2
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

Repository ☐

21 JAN 2005

Reference No.
10108547

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City OVID State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 1/1/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
PLEASE PROVIDE **3FAKP1134XR** [REDACTED] Make FORD Model EXCURSION Model Year 1998
Data Purchased Dealer's Name and Telephone Number **SIGNATURE FORD** Engine: No. Cylinders 4 Fuel Type: Regular
Original Owner ☒ Dealer's City OWOSSO State MI Zip Code 48867
Transmission Type ☒ Automatic ☒ Antilock Brakes Powertrain Vehicle Component Code 110000 ELECTRICAL SYSTEM
☒ Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 26-NOV-2004 Failure Mileage 85000 Failure Speed **SETTING** **LP ASY RR** PART NO. **F8C3*13 550*** **AA**
ALB ASY-LI **C3A2*13466*** **C**
722 1003

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALSABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING/IDLING, SMOKE WOULD COME OUT FROM THE DRIVER SIDE TAILLIGHTS COMPARTMENT. THE DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. THE CAUSE WAS NOT DETERMINED. PLEASE PROVIDE MORE INFORMATION. *NM

old PARTS ARE AVAILABLE - dealership did NOT offer to repair the damage NOR LOOK INTO WHAT CAUSED the problem.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

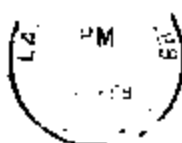
I was at a gas station in Ovid, Michigan pumping gas into my gas tank when I saw smoke coming out of the trunk of the car, a 1999 Ford ZX2. The smoke was billowing out fast so I turned off the gas, opened the trunk and saw smoke and fire around the trunk lock area. I grabbed some gloves and smothered out the fire. Which turned out to be the wires and plastic insert and bulb that lights up your license plates. The wires and plastic insert was burned & melted badly. The vapor from the plastic insert was suffocating. I put the fire out with another person's help. When at the gas pumps it could have been much worse an incident that the gas fumes had reached the burning wires. Someone else who may not have been able to react as fast as I did could have died, as well as others in the area.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

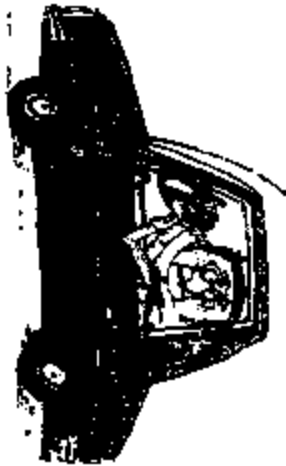
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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