



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DA5H-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

2005 FEB 16
18-JAN-2005

Repository

Reference No.
10107494

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City VICTORVILLE State CA Zip Code _____

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an _____ time or address to the vehicle manufacturer.
Signature of Owner S _____ Date 1/31/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3C3EL55H0XT
Make: CHRYSLER Model: SEBRING Model Year: 1999
Date Purchased: 07/2000 Dealer's Name and Telephone Number: DESERT DODGE 1702 221 0000 Engine: No. Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City: AUBURN HILLS State: MI Zip Code: 48321
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 02154D SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 18-JAN-2005 Failure Mileage: _____ Failure Speed: 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM19ABC036): _____ Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured: 1 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE CONSUMER RECEIVED A RECALL NOTICE(004421002) LOWER BALLJOINT BOOT. AFTER THE WORK WAS DONE THE DRIVER HAD ACCIDENT.
THE DRIVER APPLIED THE BRAKES AND THE PEDAL WENT TO THE FLOOR. THE DRIVER WAS UNABLE TO MAINTAIN CONTROL OF THE VEHICLE AND HIT A CURB. THE VEHICLE STALLED AND THE DRIVER WAS UNABLE TO RESTART. THE DRIVER HAD THE VEHICLE TOWED TO THE DEALER. THE DRIVER WENT TO THE HOSPITAL ON ITS OWN. THE PROBLEM HAS BEEN UNDETERMINED AT THIS TIME. CHRYSLER SERVICE MANAGER FAULKNER. PLEASE PROVIDE ADDITIONAL INFORMATION.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1-3-05 car stalled and/or gear shift failure caused accident. Slippage of gear and loss of power. Broken ribs (left 11th rib) shaken up arthritis flare-up swelling & pain in joints (legs, back & neck)

Police Report # 050103-2965 (Officer # 6764) @ 716 Mandalay Bay per Las Vegas traffic Div. (702) 229-3535 (Ernie - researcher)

pedestrian meridian hit snapping axle, strut, Lower control arm and suspension cross member

1-24-05 Inspector Jim Elgin (928) 701-4242 causes body damage to vehicle (raising car with jack, starting vehicle and attempting maneuvers) on Peoria Dodge premises.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

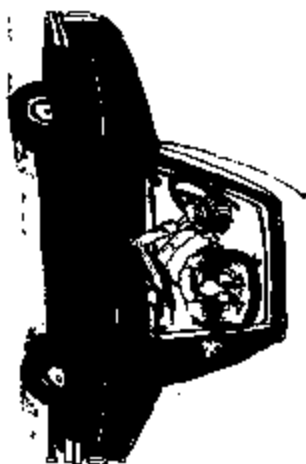
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline

Case # 13051558 1 (800) 992-1997
Case # 312710
DAIMLER CHRYSLER

SAFETY RECALL - TRANSAXLE FLOOR SHIFTER IGNITION/PARK INTERLOCK

Dear DaimlerChrysler Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some of the following vehicles equipped with a floor mounted shifter and an automatic transaxle:

- > 1993 through 1999 model year Chrysler Concorde, LHS and 300M, Dodge Intrepid and Eagle Vision
- > 1993 through 1999 model year Chrysler Cirrus and Dodge Stratus
- > 1996 through 1999 model year Chrysler Stratus Convertible and Plymouth Breeze

NOTE: Some of the above vehicles were involved in a previous recall which did not fully correct the ignition/park interlock system.

The problem is... The transaxle floor shifter ignition/park interlock system on your vehicle (identified on the enclosed form) may become inoperative. This may allow the shifter to be moved out of the "Park" position with the ignition key removed (or in the "Lock" position). It may also allow the ignition key to be removed when the shifter has not been placed in the "Park" position. If the shifter is not in the "Park" position, these conditions could allow the vehicle to roll away and cause a crash without prior warning.

What DaimlerChrysler and your dealer will do...

DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the shift interlock system and either modify or replace the transaxle shifter as required. Shifter modification will take about 1/2 hour to complete. Shifter replacement, if necessary, will take about one hour. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety...

- Simply contact your dealer right away to schedule a service appointment.
- Bring the enclosed form with you to your dealer. It identifies the required service to the dealer.

If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-453-1403.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 300 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Buckle up
for Safety

Customer Services Field Operations
DaimlerChrysler Corporation

Note to Dealer concerning this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

1-19-05 Lee
DMV Investigator
1-800-477-0133
1-800-453-1403
Abolition in Beach
1-800-279-5343
Manufacturing Dept

Vertical text on the right side of the page, including "SALES", "TAX", "SURRENDER", "CERTIFICATE", "SUBJECT REPAIRS", "TOTAL SURETY REPAIRS", "CUSTOMER SERVICE", and various handwritten notes and numbers.

Case # 831-710 *Lowry & Schmitt, exception #1 -> #5*
DAIMLERCHRYSLER

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*DMV - verify your return
1 800 477-0133
new motor vehicle board
(916) 445-1888*

What you must do to ensure your safety...

- > Simply contact your dealer right away to schedule a service appointment.
- > Bring the enclosed form with you to your dealer. It identifies the required service to the dealer.

*Chrysler Court
Abstraction Beach
1 800 274-340
if you need help...
manufacturing help*

If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

*Back to
for Safety
Jeff*

Customer Services Field Operations
DaimlerChrysler Corporation

Note to lessees receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

00752-5212

*1 800 477-0133
Chrysler Corp.
1 800 477-0133*

cash in vest.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**

To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.