

2005 FEB -9 AM 5: 23

DaimlerChrysler Corporation  
Customer Claims Resolution Group

February 1, 2005

*add to  
10107494*

*Complaint Attachment  
Ref# 10107494*

Victorville, CA

**Re: 1999 Chrysler Sebring, Vin # 3C3EL55H0XT**

Dear

Thank you for contacting DaimlerChrysler Corporation and raising concerns that you have with the above referenced vehicle. DaimlerChrysler Corporation conducted an investigation into the incident and inspected the vehicle.

Our inspection found the steering damage to be accident (impact) related. The C45 Recall, which was sent to you twice and remains undone, concerns being able to shift out of park without key and is totally unrelated.

Based on the information we received, DaimlerChrysler Corporation must deny your claim. Thank you again for raising your concerns with DaimlerChrysler Corporation. We suggest further inquires be directed to your insurance company.

Very truly yours,

Customer Claims Resolution Group

*NAT  
2/2/05  
2/10/05*