



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

2005 FEB
13-JAN-2005

Repository ☐

16 JAN 2005
Reference No.
10107386

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City THOMASVILLE State GA Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO I wish to remain Anonymous.
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/2005 Please protect my Privacy

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1N4BA41E74C [REDACTED] Make NISSAN Model MAXIMA Model Year 2004
Date Purchased Nov. 21, 2003 Dealer's Name and Telephone Number _____ Engine: No. Cylinders 5 Fuel Type: Gas
Original Owner ☒ Dealer's City _____ State _____ Zip Code _____
Transmission Type ☒ Automatic ☒ Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 161000 STRUCTURE: FRAME AND MEMBERS
☒ Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-JAN-2005 Failure Mileage _____ Failure Speed _____
Tires: "Squeal" from front brakes - service dept. called it a "one up" - it was not repaired. (boundary error)
Recalled Notice sent home about the Sun-Root, John

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Goodyear Tire Model (Name or Number) 96V52 EAGERS-AVSBRTL Tire Size (Example P215/65R15) P215/45R18
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: Thomasville, GA.
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

THE DRIVER NOTICED WHILE DRIVING, A SQUEAKING NOISE WAS HEARD COMING FROM THE REAR OF THE VEHICLE. THE VEHICLE STARTED VIBRATING UNCONTROLLABLY. THE DRIVER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE AND DROVE TO THE DEALER FOR INSPECTION. THE MECHANIC INFORMED THE DRIVER THAT THE STRUCTURE OF THE VEHICLE WAS DESIGN DEFECT FROM THE MANUFACTURER. A FIX WAS NOT AVAILABLE AT THIS TIME. *NM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- (1) Two months after purchase, the brakes began squealing. I took it back to the dealer and they said it was a "creep groan", and could not be repaired. This was January 2, 2004.
- (2) 4 months after purchase, I had a flat tire. The tire was inspected and found to have defective "splits" called sidewalk "circumferential cracks". The tire was replaced. There was no guarantee that this will not happen again. 3 experts said it is "dangerous".
- (3) 8 months later 3 more tires were found to have the same splits, and I had another unexplainable flat tire. A Goodyear dealer finally replaced all 4 tires - tires were under warranty. The same size was put back on the car. ^{per 4417} No guarantee that this will happen again.
- (4) I received a Recall notice in Sept. 2004 about the Sun-Roof on the Maxima that would shatter under hot conditions while driving. Nissan North America, Inc., Bridgeton, MO. Please encourage Goodyear to safety-proof their tires for the 2004 Maxima's or Recall them, or have Nissan Safety Proof the 2004 Maxima or Recall them, for the cost of the vehicle. We, Consumers deserve safe tires, safe brakes, and safe Sun-roof glass.
- Thank you very much for your help and assistance with these important safety concerns.

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U.S. Department
of Transportation

National Highway
Traffic Safety
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

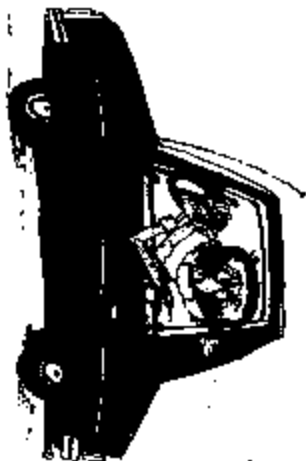
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-218
400 7th Street, SW
Washington, DC 20590

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QUESTIONNAIRE

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