U.S. Department of Transportation
**National Highway Traffic Safety Administration**

# Memorandum

Subject: Recall 00V-135000, No parts. ODINO 10107299

Date: 03/02/2005

From: CRD

Reply to Attn. of:

Grid to 10107299

To: RMD

A telephone call was received from Mr. [redacted] The no part problem was the overlay harness. Mr. [redacted] alleges that the dealer ship has kept his truck since October 2004, due to parts availability. Mr. [redacted] alleges that he was able to locate a used overlay harness at a junk yard and that the dealership obtained the harness and installed that harness in his vehicle. He will be picking up his vehicle today.

Mr. [redacted] was advised that RMD would be made aware of the no parts problem and that a used overlay harness was installed in his vehicle for any action deemed necessary.

Mr. [redacted] was also advised that NHTSA could not assist him concerning the loss of business due to the delay in getting his vehicle corrected in a timely manner. he was also advised to consult with a private attorney of his choice

Attached is a copy Mr. [redacted] original complaint.

Form Approved: O.M.B. No. 2127-0068

U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**

# Vehicle Owner's Questionnaire

**To Report Vehicle Safety Defects**
**1-888-DASH-2-DOT**
**(1-888-327-4236)**
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 1367

| Date Received | Repository ☐ |
|---|---|
| 13-JAN-2005 | Reference No. 10107299 |

**OWNER INFORMATION (Type or Print)**

| Name | [redacted] | | Daytime Telephone Number [redacted] | E-mail Address |
|---|---|---|---|---|
| Address | [redacted] | | Evening Telephone Number | |
| City ROGERS | State AR | Zip Code [redacted] | | |

*Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?* ☐ *YES* ☒ *NO*
*In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.*
Signature of Owner _____ Date ___/___/___

**VEHICLE INFORMATION**

| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | Make | Model | Model Year |
|---|---|---|---|
| 1B6MC36C0S[redacted] | DODGE | RAM | 1995 |

| Date Purchased | Dealer's Name and Telephone Number | | | Engine: | Fuel Type: |
|---|---|---|---|---|---|
| | FLETCHER DODGE 479-636-6635 | | | No: Cylinders | |
| Original Owner ☐ | Dealer's City ROGERS | State AR | Zip Code 72758 | | |

| Transmission Type | ☐ Antilock Brakes ☐ Cruise Control | Powertrain | Vehicle Component Code 116100 ELECTRICAL SYSTEM:IGNITION:SWITCH |
|---|---|---|---|
| | | | Multiple Failure: 1 |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

| Incident Date(s) | Failure Mileage | Failure Speed | |
|---|---|---|---|
| 13-OCT-2004 | 300000 | | |

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
|---|---|---|
| DOT No. (Example: DOTMA1SABC036) | ☐ Original Equipment ☐ Prior Repair | Failure Location: |
| Tire Component Code | | Tire Failure Type |

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

| Make: | Date Manufactured: | Model No./Name: |
|---|---|---|
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

**APPLICABLE INCIDENT INFORMATION**
*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

| Crash | Fire | Number of Persons Injured | Number of Deaths | Reported to Police |
|---|---|---|---|---|
| ☐ Yes ☒ No | ☐ Yes ☒ No | | | Y |

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**
**Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).**

THE DEALERSHIP IS UNABLE TO PERFORM THE IGNITION SWITCH WIRING 00V135000, THROTTLE CABLE 00V037000 AND THE COIL SPRING RECALL BECAUSE THE PARTS AREN'T AVAILABLE. IT HAS BEEN 60 DAYS. *NM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

**The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.**