



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

2005 FEB -7
12 JAN 2005

Repository

9:59
Reference No.
10107277

OWNER INFORMATION (Type or Print)

Name

Address

City PARK HILL

State OK

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, your name or address to the vehicle manufacturer.
Signature of Owner Date 1/25/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNDT135822

Make

CHEVROLET

Model

TRAILBLAZER

Model Year

2002

Date Purchased

4-4-2002

Dealer's Name and Telephone Number

Jing Glover Tulsa, Ok, 918 663 2200

Engine:

No: Cylinders 6

Fuel Type:

Original Owner

Dealer's City

Tulsa, Ok, 918-663-2200

State

OK

Zip Code

74159

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

034100 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-MAY-2004

Failure Mileage

20459

34348

32000's

Failure Speed

20-30 mph

0 - Pump brake

5 - Pump brake

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE APPLYING THE BRAKE PEDAL VEHICLE FAILED TO STOP COMPLETELY. DRIVER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE, AND DROVE IT TO THE DEALER FOR INSPECTION. MECHANIC DETERMINED THAT MASTER CYLINDER NEEDED TO BE REPLACED, AND REPLACED IT. HOWEVER, THE PROBLEM RECURRED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

① Coming off I-244 onto 333 W. Blvd. Driving about 20 mph brake go all way to floor. Another auto goes to left lane to keep me from hitting him miles on auto (20459) when I got it to service center was told could not find anything defected. One of the wheels came off highway making it go into ROS mode. NO. one in auto could not prove a thing.

② Coasting from parking lot to get on 21st St. after dinner again brake pedal goes all way to floor. This time mph - 44. Two other people in auto almost another crash pumped brake, almost threw mom and friend out of seats. Miles on auto when at service center 24,348. This time I was told could not find anything wrong, but

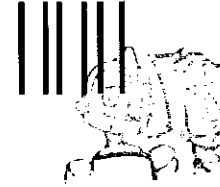
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

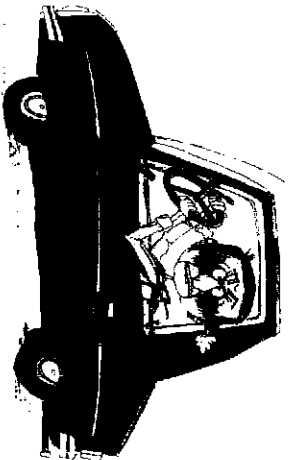
TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT 1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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They would start where the problem would begin, if I would ok new master cylinder. Oked by me and Chevrolet place told master cylinder leaked inside so as to recoup their costs.

③ Just before going on vacation mileage is 30,000¹⁹ miles coasting to a stop at a stop sign again same thing. Reported after came back from vacation. Again told nothing could be found.

④ While setting in yard got into auto when to apply brake again the peddle went all way to floor.

All is needed to do when this happens is to pump brakes back to full peddle then it is as nothing happened until next time and I have no doubt there will be a next time

I have notified Chev at their hot line 1-900-222-1020-, saying they would talk to dealer and return my call.

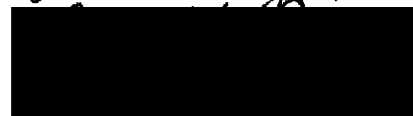
Upon return call dealer could not find anything wrong with brake there fore chev will not do anything, but as long as warranty is on auto, I can take it to any other chev. service center.

At 35433 miles took auto. to Yates auto mall in Tahlequah for another inspection.

Again nothing was found to happen, and once again was told until service center could make this happen while they had auto. nothing would be done to try to fix problem.

Now ~~that's~~ it set in garage, but am having problem with going into 4 wheel drive.

Sincerely,



I drive this auto very little anymore until warranty is up. Mileage now is 35,700 mile with 3 years being up in April of 2005.

Again I say all is need to make brake work is to pump brake once or let them back up then the brakes will work just fine for how long, knows one knows. Need help, [REDACTED]