



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository

2005 11 210-JAN-2005 11

Reference No.

10107121

OWNER INFORMATION (Type or Print)

Name: [REDACTED]  
Address: [REDACTED]  
City: RUTHERFORD State: NJ Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [REDACTED] Date: 3/2/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of dashboard on driver's side): [REDACTED] Make: HONDA Model: PILOT Model Year: 2003  
Date Purchased: 11-18-02 Dealer's Name and Telephone Number: PLANET HONDA 923-771-1600 Engine: No. Cylinders: Fuel Type: Gas  
Original Owner:  Dealer's City: CLIFTON State: NJ Zip Code: 07014  
Transmission Type: AUTOMATIC  Antilock Brakes Powertrain: Vehicle Component Code: 110000 ELECTRICAL SYSTEM  
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 07-JAN-2005 Failure Mileage: 14000 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/B5R15): [REDACTED]  
DOT No. (Example: DOTM16ABC038): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE PARKED IN A LOT THE VEHICLE CAUGHT ON FIRE. THE CAUSE HAS YET TO BE DETERMINED. THE FIRE DEPARTMENT STATED THAT IT WAS AN ELECTRICAL ERROR, BUT WAS NOT SURE. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON 11-18-02 Purchased 2003 Honda Pilot, less than 1,000 mi. The MASTER CYLINDER WENT (18 days too repair.) (3) RECALLS LATER, Jan 7, 2005 DROVE FROM RUTHERFORD N.J. TO WYCOFF NJ APPROX. 10-MI. ~~WENT INTO~~ ARRIVED AT DR.'S OFFICE. PARKED IN LOT. 15 MIN. LATER BUILDING WAS EVACUATED. IT WAS MY SUV. THE ENTIRE FRONT END WAS ENGULFED IN FLAMES, ACCORDING TO WITNESSES. AS SOON AS WE EXITED THE SUV, SMOKE CAME FROM UNDER THE HOOD, THEN IMMEDIATELY IT BURST INTO FLAMES. THERE WAS NO INDICATION OF ANY PROBLEM. NO HESITATION NO WARNING LIGHTS. HONDA IS THE ONLY ONE WHO SERVICED OUR PILOTS. I SPOKE TO G. BRIAN KURHIYAMA. 1-800-999-1009. CASE # 12005-01-1000 543 (MY COSE WORKER). HE WAS ARROGANT HE REFUSED TO RELEASE THEIR ENGINEERS REPORT. HE CLAIMED IT WAS DUBBLE FROM UNDER HOOD (WHAT A JOKE) THIS WAS CLEARLY A COVER-UP. THE POLICE + FIRE DEPTS + A WITNESS WHO WORKED FOR THE STATE POLICE, INVESTIGATOR, SAID IT APPEARED TO BE ELECTRICAL. MY GRANDDAD, BROTHER + MYSELF.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
400 Seventh St., S.W.  
Washington, D.C. 20590  
Official Business  
Penalty for Private Use \$300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

WERE VERY FORTUNATE  
HOWEVER, OUR CONCERN  
NOW IS FOR OTHER FAMILIES.  
THANK YOU VERY MUCH.  
SINCERELY.

[REDACTED]  
P.S. ANY FEEDBACK PLEASE LET US KNOW.  
[REDACTED]



1-888-DASH-2-DOT  
1-888-327-4236

DOT Auto Safety Hotline  
(DASH) 2 DOT

VEHICLE OWNER'S QUESTIONNAIRE  
DOT AUTO SAFETY HOTLINE  
TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR  
DASH2DOT  
and dial toll free at

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
www.nhtsa.dot.gov/hotline

**\*\* WYCKOFF POLICE DEPARTMENT \*\***  
**\*\* BLOTTER SUMMARY \*\***  
From 01/07/2005 to 01/07/2005

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Event #: 05-00226 Date: 01/07/2005 Time: 1403 How Recv: 911

MEDICAL CENTER 541 CEDAR HILL AVE, WYCKOFF,  
~~541 CEDAR HILL AVE, WYCKOFF, NJ 07091~~

OWNER: [REDACTED] DOB: [REDACTED]  
RUTHERFORD NJ [REDACTED]

Dispatcher: ANDERSON, DISP Supervisor: STEINBRUCH, SGT  
Dispatched: Car# 201 PTL PTL W PLISICH

Narrative  
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NJ REG NKS66B.

911 CALLER REPORTS A CAR FIRE AT THE ABOVE LOCATION WITH POSSIBLE EXPOSURE TO THE STRUCTURE.

WYCKOFF FIRE DEPARTMENT DISPATCHED.

1403 HRS: DISPATCHED.  
1404 HRS: FIRE DESK IN SERVICE.

PATROL REPORTS THAT THE VEHICLE IS FULLY INVOLVED WITH FIRE.

PATROL REQUESTS A FLAT BED FOR NJ REG NKS66B. (REFER# 05-227)

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Event #: 05-00227 Date: 01/07/2005 Time: 1405 How Recv: OFFICER

MEDICAL CENTER 541 CEDAR HILL AVE, WYCKOFF,  
~~541 CEDAR HILL AVE, WYCKOFF, NJ 07091~~

OWNER: [REDACTED] DOB: 10/11/47 Sex: M  
RUTHERFORD NJ

Dispatcher: ANDERSON, DISP Supervisor: STEINBRUCH, SGT

Narrative  
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REFER# 05-226 CAR FIRE.  
NJ REG NKS66B.

PATROL REQUESTS A FLAT BED TO RESPOND.

1412 HRS: BERGEN BROOKSIDE NOTIFIED.  
1416 HRS: BERGEN BROOKSIDE ADVISED THAT THEY DO NOT HAVE A FLAT BED AVAILABLE.

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Continued on page 2



