



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

10-JAN-2005

Repository ☐

Reference No. 111 1:56
10107086

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City YAPHANK State NY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, you are NOT providing your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 01/20/2005

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GKDT13S032 [REDACTED] Make GMC Model ENVOY Model Year 2003
Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type: Gas
Original Owner ☒ Dealer's City State Zip Code
Transmission Type ☒ Antilock Brakes Powertrain Vehicle Component Code
AUTOMATIC ☒ Cruise Control 4 WHEEL DRIVE 136200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 29-OCT-2004 Failure Mileage 56000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

RECALL 04V046000/WINDSHIELD WIPER VISIBILITY. OWNER RECEIVED NOTIFICATION FOR THIS RECALL FROM THE MANUFACTURER IN OCTOBER, 2004. OWNER TOOK THE VEHICLE TO THE DEALER, AND HAD A SEALER KIT INSTALLED WHICH WAS A PATCH TO COVER A HOLE FOR THE WINDSHIELD MOTOR. CORROSION GOT INSIDE BECAUSE OF THE WATER LEAKING INTO THE MOTOR. BECAUSE OF THE LEAKING WATER IT CAUSED THE P.C. BOARD TO SHORT OUT. NOW THE MOTOR IS DEAD BECAUSE OF THE CORROSION. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.