

JAN-06-2006 16:22 FROM-

T-903 P.003/003 F-904

10107075

[REDACTED]
Hot Springs, AR [REDACTED]

December 28, 2004

5:20 P.M.

I pulled on to the parking lot of Riffle's Garage to let my husband out to check to see if his truck was ready. It had been in for repairs. While waiting for him to come out, two other vehicles had to get out of the parking lot. I backed into a space vacated by one of those vehicles.

Another man, [REDACTED] came out and headed for his car. I thought I was blocking him from his car so I pulled up to try and back further into the spot that I had pulled into so that I could get further out of the line of traffic.

I pulled up slowly as the area was very narrow. With my foot on the brake, I then put the car into reverse and the motor started revving up at a tremendous rate (I really thought the engine might blow) and then all of a sudden it just jumped into reverse. When it went into reverse the motor was so wound up that it spun the car in a complete circle hitting another vehicle and then throwing my car up on a nearby bank. All of this happened in a matter of seconds.

[REDACTED]

JAN-06-2005 18:22 FROM-

Y-003 P.001/003 P-894

NHTSA ODI - Consumer Complaint

<http://www-odi.nhtsa.dot.gov/voq/PrintConfirmation.cfm?OdiNumber...>

Office of Defects Investigation

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: **0105310**

Your Complaint Information

Consumer Information

Name : [REDACTED]
 Org. Name : [REDACTED]
 Address : [REDACTED]
 City, State, Zip : Hot Springs, AR [REDACTED]
 USA
 Daytime Phone : [REDACTED] Ext :
 Evening Phone : [REDACTED] Fax :
 Email : [REDACTED]

[top](#)

Complaint Information

Description : [REDACTED] Hot Springs, AR [REDACTED] December 28, 2004 6:20 P.M. I pulled on to the parking lot of local Garage to let my husband out to check to see if his truck was ready. It had been in for repairs. While waiting for him to come out, two other vehicles had to get out of the parking lot. I backed into a space vacated by one of these vehicles. Another man, came out and headed for his car, I thought I was blocking him from his car so I pulled up to try and back further into the spot that I had pulled into so that I could get further out of the line of traffic. I pulled up slowly as the area was very narrow. With my foot on the brake, I then put the car into reverse and the motor started revving up at a tremendous rate (I really thought the engine might blow) and then all of a sudden it just jumped into reverse. When it went into reverse the motor was so wound up that it spun the car in a complete circle hitting another vehicle and then throwing my car up on a nearby bark. All of this happened in a matter of seconds.

Incident Date : 12/28/2004 Fire : No
 Num. Failures : 1 Property Damage : Yes
 Num. Deaths : 0 Crash : Yes
 Num. Injured : 0 Police Report : Yes
 Referral Source : INTERNET

[top](#)

Vehicle Information

JAN-05-2005 18:22 FROM-

T-001 P.002/003 F-004

NHTSA ODI - Consumer Complaint

<http://www-odi.nhtsa.dot.gov/voq/PrintConfirmation.cfm?ODINumbe...>

VIN :	2C3HD46R4YH	Purchase Date :	
Manufacturer :	DAIMLERCHRYSLER CORPORATION		
Year, Make and Model :	2000CHRYSLER/CONCORDE	Original Owner :	No
# of Cylinders :		Trans. Type :	AUTOMATIC
Engine Size :		VehicleDetails Usage :	HEAVY TRUCK
Cruise Control :	Yes	AntiLock Brakes :	No
Current Mileage :	54,817	Speed :	0
Failed Mileage :	54,814	Powertrain :	FRONT WHEEL DRIVE
Body Style :	4-DOOR	Fuel System :	FUEL INJECTION
Fuel Type :	GAS	Vehicle Type :	

Vehicle Component Information

Component 1:	POWER TRAIN/AUTOMATIC TRANSMISSION	OEM:	No
--------------	------------------------------------	------	----

Vehicle Dealer Information

# Dealer :	1	Dealer Type :	SALES DEALER
Name :			
Address :			

Dealer Phone:	Dealer Fax:
Email:	

top

JAN-08-2006 16:22 FROM-

T-803 P.001/003 F-884

NHTSA ODI - Consumer Complaint

<http://www-odi.nhtsa.dot.gov/voq/PrintConfirmation.cfm?OdiNumbe...>

Office of Defects Investigation

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10105316

Your Complaint Information

Consumer Information

Name :

Org. Name :

Address :

City, State, Zip : Hot Springs, AR
USA

Daytime Phone :

Tel :

Evening Phone :

Fax :

Email :

[top](#)

Complaint Information

Description : [REDACTED] Hot Springs, AR [REDACTED] December 28,
2004 5:28 P.M. I pulled on to the parking lot of a local Garage to let my
husband out to check to see if his truck was ready. It had been in for
repairs. While waiting for him to come out, two other vehicles had to get out