

November 10, 2004

2004 DEC -3 PM 4:59

NHTSA

U.S. Dept. of Transportation
Washington DC 20590

Gentlemen;

Subject: Chevrolet Ventures 2003

VIN: 1GNDX03 EX30 [REDACTED]

Purchased at Autoway Chevrolet

15005 US Highway 19N

Clearwater, FL 33764

We have a 2003 Venture with automatic doors. It is our third Chevic Van with automatic doors. Three times I have been hurt by the door not stopping when it hit me. The last time it hit my arm so hard it would have killed a child if it would have hit him or her.

autoway says that is the way it is supposed to be. On our other vans the door would have reversed if it hit anyone.

We would like to have your comments.

Sincerely,

[REDACTED]

American
2/2/04