



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2005 FEB 16  
07-JAN-2005

Repository

21 5: 30  
Reference No.  
10107042

OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City LAS VEGAS State NV Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 1/27/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side [REDACTED]  
1372AB [REDACTED]  
Make AM GENERAL Model HUMMER Model Year 1998  
Date Purchased [REDACTED] Dealer's Name and Telephone Number TOURBIN HUMMER  
Engine: No. Cylinders 8 Fuel Type: Gas  
Original Owner  Dealer's City LAS VEGAS State NV Zip Code 89109  
Transmission Type  Automatic  Manual  
 Antilock Brakes  Cruise Control Powertrain 4 WHEEL DRIVE  
Vehicle Component Code 010000 STEERING  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 06-JAN-2005  
Failure Mileage 28456  
Failure Speed 50MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/55R13)  
DOT No. (Example: DOTM18ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:  
i.e. parts repaired or replaced (and if old part is available).

CONSUMER COMPLAINED ABOUT STEERING PROBLEMS. WHILE DRIVING THE FRONT OF THE VEHICLE SHOOK, MAKING IT DIFFICULT TO CONTROL THE VEHICLE. CONSUMER CONTACTED THE DEALER, AND WAS TOLD THAT THERE WAS A PROBLEM WITH THE STEERING AND IT HAD TO BE REPLACED. \*AK

VEHICLE ACTUALLY REGISTERED BY MY  
COMPANY - GREAT PACIFIC CAPITAL LTD.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**\*\* Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

FRONT END SHOOK SO VIOLENTLY IT CAUSED LOSS OF CONTROL. THE ONLY THING THAT PREVENTED A MAJOR FREEDAY ACCIDENT WAS THAT THE HULLIDOR WENT OFF THE ROAD COURSE AND OTHER CARS WERE ABLE TO GET OUT OF ITS WAY.

THIS IS A DESIGN DEFECT (25,000 MILES) AND SHOULD NOT HAPPEN ON A VEHICLE SO NEW. I AM LUCKY TO BE ALIVE.

I SHOULDN'T HAVE TO PAY THE \$1400 THE DEALER QUOTED THE MFR WAS CONTACTED AND REFUSED TO ASSIST.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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(DASH) & DOT

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**DASH2DOT**  
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

**DOT AUTO SAFETY HOTLINE**

**QUESTIONNAIRE**



**VEHICLE OWNER'S**