



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

07-JAN-2005

Repository ☐

Reference No. 9: 09
10108890

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MEMPHIS State TN Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA
in the absence of an
Signature of Owner [REDACTED]

manufacturer of your vehicle?
your name or address to the vehicle manufacturer.
☒ YES ☒ NO
Date 1/19/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNAFB121926 [REDACTED]
Make KIA Model SPECTRA Model Year 2002
Date Purchased [REDACTED] Dealer's Name and Telephone Number Gossett Kia
Original Owner ☒ Dealer's City Memphis State TN Zip Code [REDACTED]
Transmission Type ☐ Antilock Brakes ☐ Cruise Control Powertrain UNKNOWN
Vehicle Component Code 221200 SEATS:FRONT ASSEMBLY:RECLINER
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 16-NOV-2004 Failure Mileage 47102 Failure Speed 65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/85R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured 2 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

CONSUMER'S VEHICLE WAS STRUCK FROM THE REAR AT 65 MPH., CAUSING IT TO STRIKE ANOTHER VEHICLE. UPON IMPACT, BOTH THE
PASSENGER AND DRIVER SEATS BROKE, AND AIR BAGS DID NOT DEPLOY. VEHICLE WAS TOTALED. *AK

[REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,
or a statistical summary thereof, may be used in support of the agency's action.