



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

2005

Repository ☐

06-JAN-2005

Reference No.
10105880

OWNER INFORMATION (Type or Print)

Name

Address

City TOLEDO

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/20/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3B7HF13Z91G

Make
DODGE

Model
RAM

Model Year
2001

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:
Gas

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code
162B00 STRUCTURE:BODY:HOOD

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
31-DEC-2004

Failure Mileage
60,500

Failure Speed
40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/66R15)

DOT No. (Example: DOTM19ABC0361)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

HOOD BLEW UP WHILE TRAVELING AT 40 MPH, STRIKING AND CRACKING THE WINDSHIELD. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 92-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

we were driving about 40 mph when the hood flew up and damaged the hood and windshield. The hood should not have released because the latch was ~~broken~~ not 'popped'.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



POSTAGE WILL BE PAID BY ADDRESSEE

POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

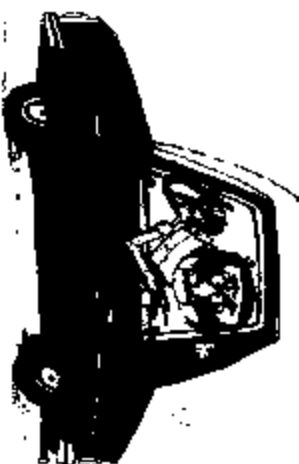
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

GROGAN'S TOWNE CHRYSLER PLYMOUTH
6100 N. TELEGRAPH ROAD
TOLEDO, OHIO 43612
PHONE: 419-476-0761 FAX: 419-470-5540
FED ID#-34-4481242

CD LOG NO 4254-1 DATE 01/06/05

SHOP:
ADDRESS:
CITY STATE: TOLEDO, OH
ZIP: 43612-

INSP DATE: 01/06/05
CONTACT: BILL BARTJA
PHONE 1: (419) 269-2904
FAX: (419) 470-5540

OWNER:
ADDRESS:
CITY STATE: TOLEDO, OH
ZIP:

HOME PHONE:

POINT OF IMPACT: 16

LIC#:
BODY COLOR: BLACK
CONDITION:

STATE:

VIN: 3B7HF13Z91G
MILEAGE: 61,603
ACCTNG CTL#:

*=USER-ENTERED VALUE
EC=REPLACE ECONOMY
EU=REPLACE SALVAGE
PM=PXN REMAN/REBUILT
IT=PARTIAL REPAIR
BR=BLEND REFINISH
SB=SUBLET
P=CHECK
UP=UNRELATED PRIOR

E=REPLACE OEM
UC=RECONDITIONED PRT
EP=REPLACE PXN
TE=PARTL REPL PRICE
I=REPAIR
TT=TWO-TONE
N=ADDITIONAL LABOR
AA=APPEAR ALLOWANCE

NG=REPLACE NAGS
UM=REMAN/REBUILT PRT
PC=PXN RECONDITIONED
ET=PARTL REPL LABOR
L=REFINISH
CG=CHIPGUARD
RI=R&I ASSEMBLY
RP=RELATED PRIOR

2001 DODGE RAM 150/1500 ST 4DOOR EXT CAB 8CYL GASOLINE 5.9
CODE: N8207A/C OPTNS K/24F

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES
4-WHEEL DRIVE

TWO-STAGE - INTERIOR SURFACES

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
E	0083		PANEL, HOOD	55075923AD	645.00			1.5	1
L	0083	13	PANEL, HOOD	REFINISH				6.4	4
E	0087		CATCH, HOOD SAFETY	55076367AB	6.90			INC	1
E	0084		HINGE, HOOD PANEL	LT 55075795AC	95.20			0.2	1
L	0084		HINGE, HOOD PANEL	LT REFINISH				0.4	4
E	0085		HINGE, HOOD PANEL	RT 55075794AC	95.20			0.2	1
L	0085		HINGE, HOOD PANEL	RT REFINISH				0.4	4
E	0076		LABEL, HOOD	55314635	1.50			0.1	1
E	0082		CLIP, HOOD INSULATOR	MULTI-PART	16.50				1
E	0143		WINDSHIELD, SHADED	4798841AB	325.00			2.5	1
BR	0207		DOOR SHELL, FRONT	LT BLEND REFINISH				1.6	4

Bill Griffith

2001 DODGE RAM 150/1500 ST 4DOOR EXT CAB
CD LOG NO 4254-1

BR 0208	DOOR SHELL, FRONT	RT BLEND REFINISH		1.6 4
E 0119	N/PLATE, FRONT DOOR	LT 55295310AB	36.10	0.2 1
E 0120	N/PLATE, FRONT DOOR	RT 55295310AB	36.10	0.2 1
L M17	COVER CAR EXTERIOR	REFINISH		0.5*4*
SB M60	HAZARD. WSTE. REM.	SUBLET REPAIR	5.00*	1*

16 ITEMS

MC MESSAGE(S)

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS				1,257.50
PAINT MATERIAL				218.00
PARTS & MATERIAL TOTAL				1,475.50
TAX ON PARTS & MATERIAL @			7.250%	106.97
LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	38.00	4.9		186.20
2-MECH/ELEC	65.00			
3-FRAME	45.00			
4-REFINISH	38.00	10.9		414.20
5-PAINT MATERIAL	20.00			
LABOR TOTAL				600.40
TAX ON LABOR		@	7.250%	43.53
SUBLET REPAIRS				5.00
TAX ON SUBLET		@	7.250%	0.36
TOWING				
STORAGE				

GROSS TOTAL 2,231.76

NET TOTAL ~~2,231.76~~

ADP SHOPLINK U4696 ES CD LOG 4254-1 DATE 01/06/05 04:07:40PM R6.35 CD 12/04
HOST LOG

(C) 1998 - 2004 ADP CLAIMS SOLUTIONS GROUP, INC.

2.8 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.