



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

Repository ☐

06-JAN-2005

Reference No.
10106931

OWNER INFORMATION (Type or Print)

Name

Address

City BANCROFT

State IA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Don Degen @
Hickorytech.net

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/12/05

VEHICLE INFORMATION

17 digit vehicle Identification Number Located at bottom of windshield on driver's side

2G1WF62E626

Make

CHEVROLET

Model

IMPALA

Model Year

2002

Date Purchased

6-07-04

Dealer's Name and Telephone Number

Ditsworth Auto 515-355-2500

Engine:

No: Cylinders

8

Fuel Type:

Gas

Original Owner

Dealer's City

Bancroft, IA

State

IA

Zip Code

50517

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

121300 EXTERIOR LIGHTING: HEADLIGHTS: HIGH/LOW BEAM DIMMER

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-DEC-2004

Failure Mileage

62084

Failure Speed

60 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC038)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

GOING DOWN THE ROAD THE LIGHTS WENT OFF. CONSUMER TOUCHED THE TURN SIGNAL AND THE LIGHTS CAME ON. VEHICLE WAS TAKEN TO THE MECHANIC AND THE DIMMER SWITCH WAS REPLACED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Lights went off - going 60MPH on blacktop road at night. Could not see a thing. I hit the turn signal and they went on. This happened several times. Took car to Kallash Repair and he put in a new dimmer switch. Sue Cory of bill asked the Chevy dealer and they said that "I did not buy it there and besides it was 'out of warranty'."

This was a very scary experience - I have lost confidence in this car.

Called Chevy - PO Bx 33120 Detroit MI - all they did was offer their sympathy but could not help out with the repairs. They said that if I would have got a gm garage to fix it that they might have paid for it.

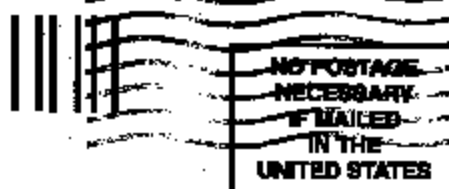
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National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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COMPLETE THIS FORM**

OR

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and dial toll free at

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(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**