



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1387

Date Received *2005 Jan 26* Repository   
06-JAN-2005 Reference No: *37*  
10106908

OWNER INFORMATION (Type or Print)

Name \_\_\_\_\_ Daytime Telephone Number \_\_\_\_\_ E-mail Address \_\_\_\_\_  
Address \_\_\_\_\_  
City FAIR HAVEN State MI Zip Code \_\_\_\_\_ Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date *1/26/05*

VEHICLE INFORMATION

VIN: *2MECM75WSVX* Make: MERCURY Model: MARQUIS Model Year: 1997  
Date Purchased: *6-2002* Dealer's Name and Telephone Number: *BOB DORIAN* Engine: No. Cylinders: *8* Fuel Type: *INJECTION*  
Original Owner:  Dealer's City: *CLINTON TWP* State: *MI* Zip Code: \_\_\_\_\_  
Transmission Type:  Automatic Brakes:  Powertrain: \_\_\_\_\_ Vehicle Component Code: *121000 EXTERIOR LIGHTING:HEADLIGHTS*  
 Cruise Control Multiple Failure: *1*

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): *01-JAN-2005* Failure Mileage: *80000* Failure Speed: \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: \_\_\_\_\_ Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/68R15): \_\_\_\_\_  
DOT No. (Example: DOTM18ABC036)  Original Equipment Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police *N*

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

COMPLAINT RECEIVED VIA E-MAIL. I HAVE A 1997 MERCURY MARQUIS WITH ELECTRONIC LIGHTS. THEY ARE ALL CONTROLLED WITH A PROCESSOR CALLED AN LCM FOR LIGHT CONTROL MODULE. IT IS NOT TO BE CONFUSED WITH THE CHEAPER AUTOMATIC DIMMER ON THE DASHBOARD. THE LIGHTS WENT OUT LAST SUMMER, AND THE LENSES TURNED YELLOW. I TRIED NEW BULBS, THAT DID NOT WORK. I CHECKED FUSES AND RELAYS AND ALL WERE FINE. I REPLACED THE TURN SIGNAL LIGHT DIMMER SWITCH ON THE STEERING COLUMN, AND THAT DID NOT WORK. FINALLY THIS FALL I CALLED FORDS TECHNICAL LINE TO SEE IF THERE WAS A BULLETIN OR RECALL OR A QUICK FIX. ALL I COULD GET OUT OF THEM WAS BRING IT IN. I, THEN DECIDED TO CALL PARTS, AND WAS TOLD THAT TO FIX IT WOULD COST \$200.00. NEEDLESS TO SAY I FOUND A WAY TO BYPASS THE COMPUTER, AND WIRED IN A RELAY THAT WAS DIRECTLY CONNECTED TO THE BATTERY. I SPENT 2 HOURS WET SANDING AND RUBBING OUT THE LENSES TO GET THEM BRIGHT ENOUGH. I FEEL THIS IS A SAFETY ISSUE, AND SHOULD BE A RECALL ITEM. WE HAVE MANY OBSTACLES THAT DEPEND ON BRIGHT LIGHT DRIVING, INCLUDING WILD DEER, AND EDGES OF ROADS LEADING TO LAKES. \*AK

*\$200.00 WAS WST FOR THE LCM NO LABOR  
PART# F7AB-13678B-AA*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.