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IVOQ

Office of Defects Investigation

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2004 DEC -7 11:10:35

2004 DEC -2 A 9:25
Service Bull

Defect Investigations

Recalls

DEFECTS INVESTIGATION

Complaints
Navigate: ODI Home

Form Approved: O.M.B. No. 2127-0008

- Complaints**
 - » Search
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- Defect Investigations**
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 - » Search
- EWR Information**
 - » Account Management
 - » Equipment Manufacturer
 - » Low Volume Manufacturer
- Sitemap**
- Contact**

1-888-DASH-2-DOT
(1-888-327-4236)

TTY

- 1-800-424-9153 or
- 1-202-484-5238

4 PG's
TOTAL

Consumer » Complaint » Preview

Consumer Information

* Denotes required field

Title :

Org. Name :

First Name : *

MI :

Last Name : *

Address 1 : *

Address 2 :

City : *

Zip Code : *

State : *

Country :

Daytime Phone : * Ext :

Evening Phone :

Fax :

Email :

There are occasions when NHTSA would like to provide automobile manufacturers with copies of questionnaires including personally identifiable information (e.g. name, address, telephone number, etc.). Manufacturers use these questionnaires to identify safety-related defects, analyze alleged problems, and identify defects. By providing manufacturers with questionnaires that contain personally identifiable information, manufacturers can contact owners to seek clarity, obtain additional details, and in some cases, inform owners of actions being taken to rectify the problem.

If you would like to authorize NHTSA to release this questionnaire (including your personally identifiable information) to the manufacturer of your vehicle, please check the "YES" box. Your personally identifiable information will be used only for the purposes described above. If you do not wish to authorize such release, please check the "NO" box and your personally identifiable information will not be released to the manufacturer.

See Privacy Statement below.

I hereby consent to the release of the personally identifiable information contained in this questionnaire to the manufacturer of my vehicle.

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Office of Defects Investigation

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Complaints
Navigate: ODI Home

Defect Investigations

Recalls

Service Bull

- ☑ **Complaints**
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Consumer » **Complaint** » Preview

Complaint Information

* Denotes required field

Please enter the complaint details and then click on "Proceed" to select a Complai

Details | **Complaint Type**

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe

- (1) events leading up to the failure,
- (2) failure and its consequences, and
- (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is

Description :*

2001 Toyota Sequoia rear axle seal leak on right-rear, contaminating brake system. Repair done 14 Aug 2003. Rear axle seal leak on left-rear, contaminating brake system. Repair done 19 Nov 2004. Toyota has severa technical bulletins on rear axle but has yet to issue recall.

Incident Date :* Nov 19 2004

Was there a Fire : Y

Number of Failures:

Property Damage : Y

Number of Deaths:

Was there a Crash : Y

Number of Persons Injured:

Reported to Police : Y

What source referred you to this site :

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Office of Defects Investigation

Complaints - Search Results

1 Records Displayed.

Report Date : **November 23, 2004 at 11:19 AM**
 SEARCH TYPE : **VEHICLE**
 YEAR : **2002**
 Make : **TOYOTA**
 Model : **SEQUOIA**
 Type : **ANY**

Make : TOYOTA **Model :** SEQUOIA **Year :** 2002
Manufacturer : SOUTHEAST TOYOTA DISTRIBUTORS
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 10016139 **Date of Failure:** April 11, 2003
VIN : 5TDBT44A12S...

Component: POWER TRAIN:AXLE ASSEMBLY:AXLE SHAFT:SEAL

Summary:

BRAKES/SEAL I BROUGHT THE TRUCK IN FOR 15,000 MILE CHECKUP. THIS IS FROM THE REPAIR REPORT: "OIL LEAK FROM REAR AXLE SEAL WAS LEAKING. REMOVED BOTH SIDE AXLE SHAFT ASSEMBLIES DUE TO ONE SIDE WAS LEAKING WORSE THAN THE OTHER. REPLACED AXLE SEALS ON AXLE HOUSING INSIDE. ALSO NEEDED TO REPLACE REAR PADS AND TURN REAR ROTORS DUE TO GREASE BUILD UP ON SURFACES FROM AXLE SEALS LEAKING." THIS CAUSED LUBRICANT/FLUID TO COAT THE BREAK PADS PROVIDING NO FRICTION; NO REAR BREAKS. I SPOKE TO DEALER AT COLONIAL TOYOTA AND THEY MENTIONED THAT THEY HAD HEARD OF SIMILAR INCIDENTS BUT HAD NEVER WORKED ON ONE BEFORE. ALSO SAID IT WAS A FACTORY DEFECT THAT COULD BE FIXED. *NLM

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).