



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1220

Date Received

06-JAN-2005

Repository

Reference No.
10108797

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City ANCHORAGE State AK Zip Code _____

Daytime Telephone Number _____

E-mail Address _____

Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/24/05

VEHICLE INFORMATION

| | | | | |
|---|--|------------------------------------|--|--------------------------|
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B7GG22X5X5 | | Make DODGE | Model DAKOTA | Model Year 1999 |
| Date Purchased | Dealer's Name and Telephone Number Anchorage Chrysler Dodge (907) 276-1381 | | Engine: No. Cylinders 6 | Fuel Type: Gas |
| Original Owner <input checked="" type="checkbox"/> | Dealer's City Anchorage | State AK | Zip Code 99502 | |
| Transmission Type Automatic | <input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control | Powertrain 4 wheel drive | Vehicle Component Code: 021840 SUSPENSION: FRONT: CONTROL ARM: LOWER BALL JOINT | |
| Multiple Failure: 2 | | | | |

FAILED COMPONENT(S)/PART(S) INFORMATION

| | | |
|--|----------------------------------|---|
| Incident Date(s) 19-MAR-2003 8/11/2002 | Failure Mileage 44,602 | Failure Speed both upper ball joints both lower ball joints |
|--|----------------------------------|---|

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| | | |
|---------------------------------|--|--------------------------------|
| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R16) |
| DOT No. (Example: DOTM19ABC036) | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: |
| Tire Component Code | Tire Failure Type | |

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| | | |
|----------------------------|----------------------|-----------------|
| Make: | Date Manufactured: | Model No./Name: |
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Follow Part: | |

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

| | | | | |
|--|---|--------------------------------|-----------------------|-------------------------|
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured 0 | Number of Deaths 0 | Reported to Police N |
|--|---|--------------------------------|-----------------------|-------------------------|

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

ALL FOUR BALL JOINTS WERE REPLACED. HOWEVER, THE PROBLEM RECURRED. CONTACTED DODGE, AND, WAS NOT WILLING TO ASSIST THE CONSUMER WITH FIXING THE VEHICLE. *AK
Mechanic notified me that one of the upper ball joints was defective to the point the wheel was in danger of breaking off at the ball joint.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act, and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**