



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2005 JAN 26 11 5:35
04-JAN-2005

Repository

Reference No.

10108748

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City CLARK State NJ Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES
In the absence of a signature, you authorize NHTSA to provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 1/18/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GN0T13W6X2 [REDACTED]
Make: CHEVROLET Model: BLAZER Model Year: 1999
Date Purchased: AUG 2002 Dealer's Name and Telephone Number: PAHAD'S AUTO SALES
Engine: No: Cylinders: Fuel Type: Gas
Original Owner: Dealer's City: COLONIA State: N.J. Zip Code: [REDACTED]
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: 4 WHEEL DRIVE
Vehicle Component Code: 021540 SUSPENSION:FRONT:CONTRDL ARM:LOWER BALL JOINT
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): ALB 2003 Failure Mileage: 50000 Failure Speed: BALL JOINTS
DRIVERS DOOR HINGES

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/B5R15):
DOT No. (Example: DOTM1A9ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER COMPLAINED ABOUT A BALL JOINT PROBLEM. IT WAS DISCOVERED THAT THE BALL JOINTS WERE DEFECTIVE. CONSUMER CONTACTED THE DEALERSHIP, WHO WAS ASKING FOR \$1200.00 TO REPAIR THE DEFECTIVE BALL JOINTS. *AK THERE WERE 4 ADDITIONAL BLAZERS AT THE SHOP WITH IDENTICAL PROBLEMS. MECHANIC STATED THAT 2 BLAZERS HAD BEEN REPAIRED THE PREVIOUS WEEK WITH BAD BALL JOINTS.

DEFECT #2
HINGES ON DRIVERS DOOR HAVE RUSTED EXTENSIVELY CAUSING THE DOOR TO SAG WHEN OPENED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

GENERAL MOTORS CHEVROLET DEALERSHIP'S REPAIRS COSTS WOULD HAVE BEEN EXCESSIVE @ OVER \$1200. AN INDEPENDENT SHOP MADE THE REPAIRS FOR APPROX \$500 FOR LOWER BALL JOINTS. THE INDEPENDENT REPAIR SHOP FIXED SIX OTHER BLAZERS WITH BAD BALL JOINTS (THE WHEELS CAVED IN ON ONE BLAZER) THIS TOOK PLACE WITHIN ONE WEEK OF MY REPAIR.

THE EXCESSIVE HINGE RUST ON THE DRIVER'S DOOR OF THE BLAZER HAS CAUSED THE DOOR TO SAG WHEN OPENED. IN THE EVENT OF IMPACT I SUSPECT THAT DOOR COULD SEPARATE FROM THE CAR.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

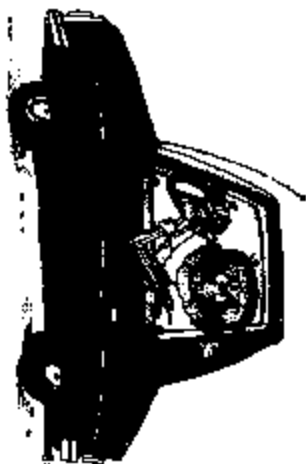
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and dial toll free at

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