



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY (Do Not Write)

Date Received

2005 JAN - 04 11:57 AM
04-JAN-2005

Repository

Reference No.

10108711

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: APALACHIN State: NY Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: _____

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of dashboard on driver's side: 1G1ZT52BK [REDACTED]
Make: CHEVROLET Model: MALIBU Model Year: 2004
Date Purchased: _____ Dealer's Name and Telephone Number: _____
Engine: _____ Fuel Type: Gas
No. of Cylinders: 6
Original Owner: Dealer's City: _____ State: _____ Zip Code: _____
Transmission Type: Automatic
 Anti-lock Brakes
 Cruise Control
Powertrain: _____
Vehicle Component Code: 016000 STEERING: ELECTRIC POWER ASSIST SYSTEM
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 31-DEC-2004 Failure Mileage: 16000 Failure Speed: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM189ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the location(s), extent(s), condition(s), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies):
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT LOW SPEEDS ELECTRIC STEERING FAILED THREE TIMES. AS A RESULT, THERE WAS A THUMPING NOISE WHEN ATTEMPTING TO TURN IN EITHER DIRECTION. *AK

Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. Your response may be used to assist the NHTSA in determining whether a manufacturer is responsible for a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1) When exiting off an Exit Ramp felt steering stiffen, once approaching to turn the steering had no reply - @ 6000 rpm
2) When attempting to make a turn could feel a thumping noise in @ 4000 rpm front end of vehicle.
3) Developed thumping noise found steering to become stiff, @ 16000 rpm.

At no time was vehicle involved in a crash, just steering failure, enough to take back to dealership & each time had the steering replaced. According to dealership around 2004 Malibu Electric Steering have been replaced with "No Recalls" on this defect.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20690



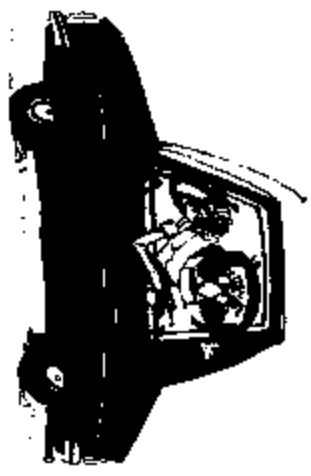
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



US Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline



DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-2-DOT
1-888-327-4236

DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE



OWNER