



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/botline

FOR AGENCY USE ONLY 1220

Date Received
2005 JAN 31
03-JAN-2005

Repository
Reference No.
10108868

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City STONE MOUNTAIN State GA Zip Code _____

Daytime Telephone Number _____
Evening Telephone Number _____

E-mail Address _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/21/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G3WS62K9WF Make OLDSMOBILE Model INTRIGUE Model Year 1998

Date Purchased Dec 2000 Dealer's Name and Telephone Number Private Individual Engine: No. Cylinders 6 Fuel Type: _____
Original Owner Dealer's City _____ State _____ Zip Code _____

Transmission Type Automatic Antilock Brakes Cruise Control Powertrain _____
Vehicle Component Code 1S2000 SEAT BELTS:REAR
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 31-DEC-2004 Failure Mileage 58,000 Failure Speed N/A Left rear seat belt retractor locked + will not allow seat belt to extend

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABCD38) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER'S VEHICLE WAS INCLUDED IN RECALL 00H04400u CONCERNING REAR SEAT BELT. HOWEVER, THE PROBLEM HAS RESURFACED. CONSUMER TOOK THE VEHICLE BACK TO THE DEALER, WHO INSISTED THERE WAS NOTHING THEY COULD DO BECAUSE THE VEHICLE HAD BEEN REPAIRED THROUGH THE RECALL. *AK

Recall states part that failed would lead to retractor failing if not replaced. Retractor failed in spite of replacement but dealer will not repair.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Seatbelt mechanism under recall due to twisting of the belt may cause retractor failure. Recall installed plastic clip to prevent twisting. Clip has been installed twice but retractor failed anyway. Dealer refuses to install retractor and belt and wants \$300 to replace. Seat belt is inoperative. Unable to restrain children without it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

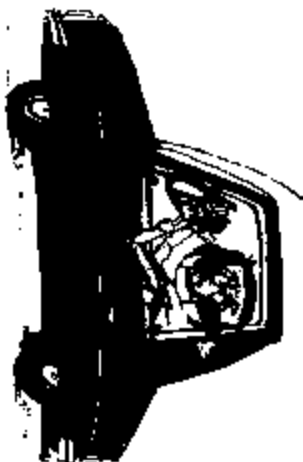
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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