



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

Repository

03-JAN-2005

2015-1114-20
Reference No. 10108620
#11 5:37

OWNER INFORMATION (Type or Print)

Name

Address

City BURLINGTON

State IA

Zip Code

Daytime Telephone Number
518-752-8231

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
(In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.)

YES NO

Date 01/19/05

Signature of Owner

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2FALP74W4P

Make
FORD

Model
CROWN VICTORIA

Model Year
1993
1993

Date Purchased
1999

Dealer's Name and Telephone Number
SILVERMARK 319 758 5900

Engine: 4.6 L
No. Cylinders 8

Fuel Type:
Gas

Original Owner

Dealer's City
W. BURLINGTON

State
IA

Zip Code
52655

Transmission Type
AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain
FRONT WHEEL DRIVE
REAR

Vehicle Component Code
354100 EQUIPMENT:MECHANICAL:JACK

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
02-JAN-2005

Failure Mileage
34800
140000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

0

0

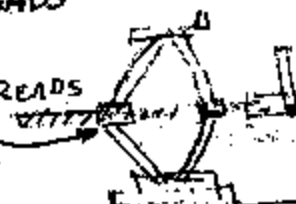
N

NO

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.
i.e. parts repaired or replaced (and if old part is available).

CONSUMER JACKED THE VEHICLE UP TO CHANGE THE OIL. WHILE CHANGING THE OIL THE JACK BROKE, AND THE VEHICLE CAME DOWN. THE JACK SHREDDED IN THE GROVES *AK

THE STEEL SCREW STRIPPED THE THREADS AT THIS POINT



THE CAR WAS JACKED ON THE FRONT PASSENGER SIDE SO THE FRONT TIRE WAS CLEAR OF THE CEMENT FLOOR. AFTER COMPLETING THE OIL CHANGE, BEGAN LOWERING THE JACK. AFTER APPROX 1 TURN OF THE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SCREW, THE FAILURE OCCURRED AND THE CAR DROPPED.
THE WEIGHT OF THE CAR AND THE BOUNCE REDUCED THE
HEIGHT OF THE JACK TO 7¹/₁₆". THE AT-REST HEIGHT
FOR THE CAR'S SUPPORTING FRAME IS APPROX 7³/₈".
THE STEEL SCREW'S THREADS ARE FILLED AT THE
SECTION OF THE SCREW THAT WAS IN THE NON-CRANK
END IN THE JACK. THE MATERIAL IS A COMPOSITION
NOT METAL. A REPLACEMENT USED JACK HAS THE
SAME CONSTRUCTION. ANY WORK DONE UNDER THE CAR
WHEN JACKED UP SHOULD HAVE THE CAR ON JACK STAND(S).

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



ATTACH ADDITIONAL SHEETS IF NECESSARY



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-2-DOT
1-888-327-4236

and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

**VEHICLE
OWNER'S
QUESTIONNAIRE**

