

NHTSA ccmMercury Routing Slip



10105575

Printed: 12/22/2004

NHTSA #: ES04-009746

XREF #:

Delivery: CRT

Rec'd Date: 12/22/2004

Doc Type: GEN

Address To: NHTSA

Referred By: NEC-110

Doc Date: 11/30/2004

Due Date:

S10 #:

DOT/I #:

RMP #:

Subject: INFO COPY OF LTR TO GM WRITER/OWNER OF A 1995 OLDS AURORA FUEL SYSTEM DEFECT

Ack Date:

Sign Office: ENFORCEMENT

Cleared Date:

File Loc:

Added By: AANDREWS x62543

Ack By:

Signature: *NRN Kathy P.*

Cleared By:

XREF File:

Modified By: AANDREWS

Signed For:

Cleared For:

Closed Date: 12/22/2004

Most Recent Comment:

Author:



CLEVELAND, TX

Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	APPROPRIATE	12/22/2004		12/22/2004

12/22/2004 11:13:22 AM

Maria
12/30/04

November 30, 2004

Oldsmobile Division
General Motors Corporation
209 Renaissance Center
Detroit, MI 48265-2000

RE: 1995 Olds Aurora [REDACTED]
VIN # 1G3GR62C4S41 [REDACTED]

Gentlemen:

In response to your safety recall letter of September 2004, it is admirable that General Motors would admit to a defect in the fuel system. I have experienced this defect first hand on more than one occasion. Though I believe your admission of defect is the morally correct approach, it is reprehensible that you have taken almost ten (10) years to admit your responsibility.

General Motors has placed me and my family in what amounts to a fire waiting to ignite. It is inconceivable that you have delayed this recall and placed thousands of owners at risk for so long. Was it your hope that all of these affected vehicles would have disappeared from our roads by this time? Your inaction has placed my family in jeopardy for close to ten years.

It is for this reason, that I have been advised to return this car to Robins Chevrolet in Humble, Texas. I have also been advised not to drive this car again nor allow anyone else to drive the vehicle.

They keys and car have been left with Ricky Bishop, General Manager of Robins Chevrolet in Humble, Texas. No further GMAC payments will be made and insurance coverage has been terminated as of Friday December 03, 2004.

Respectfully,
[REDACTED]

CC: Recall Processing Center
GMAC
Administrator, National Highway Traffic Safety
Robins Chevrolet

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