

Cadillac Customer Assistance Center
Cadillac Motor Car Division
P.O. Box 436004
Pontiac, MI 48343-6004

[REDACTED]
Caspian, MI [REDACTED]
November 8, 2004 4:11

RE: Vin 1G6KD54Y1WU [REDACTED] - 1998 Cadillac Deville
Cadillac Service Request [REDACTED]

Dear Sir/Madam:

I wrote to you on Oct. 12, 2004 regarding the auto acceleration problem my car had/has.

At that time the "IAC" motor had been replaced and I assumed the problem was solved. However, the auto acceleration occurred again. I was in Eaton Rapids, MI my daughter was driving, I was a passenger, when the car "took off". This happened on October 15, 2004. The cruise was not engaged when it happened.

I took the vehicle to Capital Cadillac in Lansing, MI. They secured a ground "101", but can not say definitely that was the problem.

Unfortunately the "101" ground was obviously not the problem as it auto accelerated again.

A Cadillac customer service representative called, the offer was \$2,000 off the price of a new car. That certainly cannot be acceptable. What do I do with this vehicle? It has the potential to be a lethal weapon. I cannot in good conscience sell it on the open market.

This car was a mass produced vehicle. This problem obviously is not unique to my car. How many accidents has this problem caused and will cause in the future?

Sincerely,
[REDACTED]

CC: Enclosed copies of previous correspondence

CC: NHTSA, U.S. Department of Transportation

WAF
aa &
12/7/04
[Signature]

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Cadillac Motor Car Division
P.O. Box 436004
Pontiac, MI 48343-6004

[REDACTED]
Caspian, MI [REDACTED]
October 12, 2004

RE: Vin 1G6KD54Y1WU [REDACTED] - 1998 Cadillac Deville

Dear Sir/Madam:

My car recently presented with a mechanical failure that is a very serious safety issue.

Driving with cruise engaged my car auto accelerated twice. Tapping the brake and manually shutting off the cruise control switch did not slow it down. I braked hard and, with engine screaming, put car in Park and shut off engine. Upon restarting it ran properly. The mechanic could not find the problem. So assuming it was the cruise module he replaced it. However, with the new module it again auto accelerated. The problem still could not be identified. Then it auto accelerated with the cruise disengaged. Now they were able to identify the problem. The "IAC" Motor was occasionally inoperable.

Apparently there is no mechanical override in the event this part fails.

The big concern of course is, if this had happened in the winter, I probably would be dead and the cause of the crash would have been "too fast for conditions". If an inexperienced driver (such as one my grandchildren) had been driving they may have panicked and had a very severe accident. Or if an elderly driver, the report probably would have said "older, confused, must have hit the accelerator instead of brake".

I am enclosing copies of my invoices.

Sincerely,

[REDACTED]

CC: NHTSA, U.S. Department of Transportation
Washington, D.C. 20590

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**