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23 Nov. 2004

Dear Sir or Madam,

I am the owner of a 1999 Hyundai Accent with a long history of electrical problems. Since the warranty ended this summer, I had to spend around \$800 on repairs at a Hyundai dealership after my car broke down after the charging system warning light came on while I drove the car. I told the Service Director that the manual states "if the light stays on while the engine is running, there is a malfunction in the electrical charging system," and he replied that I am reading too much between lines. Please send me a complaint form. (for defect investigation)

Schenectady, NY

Margaret
12/1/04