



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

ADD TO
#1015509

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, NHTSA will not provide your name or address to the vehicle manufacturer.

Signature of Owner

Date **02/24/05**

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

Make

Model

Year

KMHVF24N9XU

Hyundai

Accent

1999

Purchased Date
05/15/00

Dealer's Name

Garvey Volkswagen Hyundai

Engine Size
(CID/CC/L)

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection

☐ New ☒ Used

Dealer's City

Queensbury

State

NY

Zip Code

12804

No. Cylinders

4

Manufacture Date
(on driver's door or pillar)

MAR/24/99

Transmission Type

☐ Manual
☒ Automatic

Restraint System

☒ Driverside Air Bag ☐ Motorbelt
☐ Passengerside Air Bag ☐ 2-Point Belt
☐ 3-Point Belt

Cruise Control

☐ Yes
☐ No

Drivetrain

☐ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☒ Car ☐ Sport Utility
☐ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other

Body Style

☐ 2-Door ☒ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Electrical System

Location

☒ Left
☐ Front

☐ Right
☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

Handicap Adaptive Equip

☐ Yes
☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s):

Failed Part(s)
Available?

☐ Yes ☐ No

NHTSA Previously
Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

Safety defects could lead to crash! (Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash **Could not drive vehicle**

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). **This car has a long history of electrical defects. I have contacted the manufacturer on more than one occasion. In December of 2000, headlamps were inoperable because the alternator (replaced 12/00) overcharged and blew the lights out. Fuses and lamps were replaced on numerous occasions. For example, January 2003, replaced fuse (fused) that blew out and caused windshield wipers not to operate which almost led to an accident. In December 2003, I paid \$18.84 for labor and parts to replace inoperable brake lamp as I had to replace on other occasions. It had electrical problems when the "Charging System Warning" light came on prior to its breakdown on September 8, 2004. Lia Hyundai stated that the ALTERNATOR WAS NOT RUNNING!! Lia Hyundai charged**

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

me \$458.24. Then, after they took a week to "repair" the car, high beam lights came on when using the Turn Signal. I reported that the problem occurred first just after getting the car back from them. Yet, they said it was a "short" and charged me another \$298.26 (November 2004 invoice).

Please hold the manufacturer accountable for the defects - safety defects in the electrical system with Alternators Overcharging (yes, more than one) Wiring defects causing fuses to blow out lamps and wipers. I don't feel safe in this vehicle, and I want all my money returned ASAP! What a shame that you allow them to sell defective vehicles! Company did not respond to my letters.

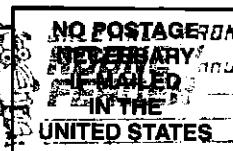
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

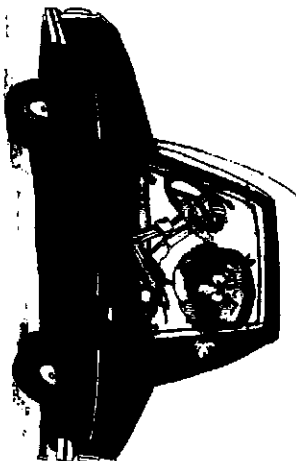
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