



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1220

Date Received
2005 FEB -7
28-DEC-2004

Repository
Reference No.
10105501

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City EUSTIS State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 1/28/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JA4MN61R7Z [REDACTED] Make MITSUBISHI Model MONTERO Model Year 2002
Date Purchased 09/002 Dealer's Name and Telephone Number City Mitsubishi Dodge Park (904) 779-8100 Engine: No. Cylinders 6 Fuel Type: Premium
Original Owner Dealer's City Jacksonville Florida State FL Zip Code 32244
Transmission Type Antilock Brakes Powertrain Vehicle Component Code 071000 FUEL SYSTEM, GASOLINE:STORAGE
 Cruise Control Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-OCT-2004 Failure Mileage 21000 Failure Speed N/A When the vehicle is parked on a slope (anyway) and it is shut off the tank leaks GAS.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM1AABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE CONSUMERS VEHICLE WAS INCLUDED IN RECALL NUMBER 04V319000/FUEL LEAKAGE. HOWEVER, THE VEHICLE STARTED TO LEAK GAS ONCE AGAIN. THE CONSUMER TOOK THE VEHICLE IN AGAIN FOR THE SAME RECALL. THE VEHICLE IS IN THE REPAIR SHOP NOW. PLEASE PROVIDE ANY FURTHER INFORMATION. *JB

Car has been brought back to Leesburg Mitsubishi a total of 6 times for the same failure. IT IS still leaking GAS causing the car to stall without warning.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-502. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The vehicle leaks or syphons Gas when parked at a slope during hot days. The gas tank needs to be three quarters full or more in order for it to happen. After the vehicle leaks gas if you try to run the engine; the vehicle will stall without warning. We have had two instances when the vehicle stalls in the middle of the highway or Intersection and completely shuts off. We almost got rear-ended by incoming traffic. We have taken the vehicle back to Leesburg Mitsubishi in Leesburg Florida about six or seven times. Thank you.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 78179 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

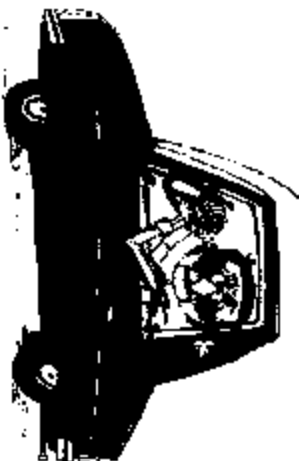
DASH2DOT

and dial toll free at

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1-888-327-4238

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