



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100248

Date Received

28-DEC-2004

Repository ☐

Reference No.
10105422

OWNER INFORMATION (Type or Print)

Name

Address

City

HEMET

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 01/08/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1C3XY66RXL

Make

CHRYSLER

Model

NEW YORKER

Model Year

1990

Date Purchased

12/15/89

Dealer's Name and Telephone Number

61189 SANTA ANA CHRYSLER JEEP

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

NO

Dealership

JOEON SHERMAN

State

CA

Zip Code

92355

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

☒ LEARN COIL

Powertrain

96V099000

FRONT WHEEL DRIVE

NHTSA CAMPAIGN

91V004000

Vehicle Component Code

036000 SERVICE BRAKES, HYDRAULIC; ANTILOCK

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

22-DEC-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

NHTSA CAMPAIGN 96V099000, CHEVROLET ISSUED A HYDRAULIC ANTI-LOCK BRAKE SYSTEM RECALL. THIS VEHICLE IS NOT INCLUDED IN THE RECALL, BUT THE CONSUMER EXPERIENCED BRAKE FAILURE. THE VIN IS OUTSIDE THE REMEDY SCOPE. *18

NHTSA CAMPAIGN 96V099000 1990 CHRYSLER NEW YORKER ISSUED A HYDRAULIC ANTI-LOCK BRAKE SYSTEM RECALL (SEE ATTACHED NHTSA CAMPAIGN # 96V099000 ALSO EVIDENCE THAT WATER LEAKING UNDER WINDSHIELD COUL ABOVE HEATER BLINDER BLOCK NHTSA CAMPAIGN # 91V004000 SHOULD HAVE BEEN PERFORMED BY THE DEALERSHIP ON OR BEFORE 31-OCT-96 AT APPROXIMATELY 100,000 MILES WHEN IN HEMET CHRYSLER CENTER (INVOICE # 44678)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



BUREAU OF AUTOMOTIVE REPAIR
P.O. BOX 942507 • SACRAMENTO, CA 94258-0507
PHONE: 1-800-952-8210



Sent Complaint form to Consumer Affairs
CONSUMER COMPLAINT FORM

wish to register a complaint against the repair shop named below. I understand that the Bureau is unable to represent private citizens in court or to collect money or to levy fines. I am, however, registering this complaint to request the Bureau to assist me resolving the matter to the extent provided by law.

TO HELP THE BUREAU SETTLE THIS COMPLAINT, PLEASE ANSWER AS MANY QUESTIONS AS POSSIBLE

YOUR NAME:		REPAIR SHOP NAME (AS SHOWN ON INVOICE) SEE INCLUDED INVOICES	
ADDRESS:	(NUMBER)	(STREET)	AND INFORMATION
(CITY)	(STATE)	ZIP CODE	(CITY) (STATE) ZIP CODE
HEMPT CA			
ONE WHERE YOU CAN BE REACHED 8AM-6PM (EA CODE)		PHONE NUMBER:	
HOME PHONE: (AREA CODE)		PERSON DEALT WITH:	

YOU FILED THIS COMPLAINT WITH ANY OTHER AGENCY, PLEASE GIVE NAME AND LOCATION:

NATIONAL Highway Traffic & Safety Administration

MAKE	MODEL	YEAR	LICENSE NO.	Now	CURRENT ODOMETER READING:
CHRYSLER	New Yorker	284071	45LW766		137066
					ODOMETER READING AT TIME OF REPAIR 100,000 to 137066

DATE VEHICLE TAKEN TO REPAIR SHOP: 08/31/96 to 12/13/94	DATE YOU PICKED UP VEHICLE: See Invoices
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YOU DID YOU CHOOSE THIS REPAIR SHOP:

☐ REGULAR CUSTOMER	☐ NEW/USED CAR WARRANTY	☐ ADVERTISEMENT (ENCLOSE COPY OF AD IF POSSIBLE)
☒ REFERRED BY SOMEONE	☒ OTHER: EXPLAIN Recall Failure	

WAS THE VEHICLE TAKEN TO THE REPAIR SHOP?

☒ TOWED	☐ WERE YOU WITH VEHICLE?	☒ DRIVEN BY WHOM? ME	☐ OTHER: EXPLAIN
QUESTIONNAIRE		YES NO	QUESTIONNAIRE YES NO

WAS THE VEHICLE TAKEN TO THE REPAIR SHOP DURING NORMAL BUSINESS HOURS?

☒	IF NO, DID YOU LEAVE WRITTEN INSTRUCTIONS?	☐	☐
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WERE THE REPAIRS COVERED BY INSURANCE?

☒	IF YES, DID THE INSURANCE COMPANY AUTHORIZE THE REPAIRS?	☐	☐
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NAME OF AGENT/ADJUSTER

PHONE NO.:

WHAT WAS THE PROBLEM THAT CAUSED YOU TO BRING THE VEHICLE IN FOR REPAIRS?
SRP ATTACHED INVOICE + SERVICE Repair

DID YOU TELL THE REPAIR SHOP WHAT REPAIRS YOU WANTED DONE?

☐	☒ IF YES, WERE THOSE REPAIRS DONE?	☐	☐
SEE REPAIR INVOICE + NARRATIVE		☐	☐
ONLY AFTER MANY TRYS		☐	☐

DID THE REPAIR SHOP RECOMMEND ANY REPAIRS?

☒	IF YES, WERE YOU TOLD THE RECOMMENDED REPAIRS WOULD SOLVE THE PROBLEM?	☒	☐
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IF YES, WHAT REPAIRS WERE RECOMMENDED?
SEE ATTACHED INVOICES

IF YES, WERE YOU TOLD WHAT WOULD HAPPEN IF THE RECOMMENDED REPAIRS WERE NOT DONE?

☒	IF YES, EXPLAIN: IN CASE OF ABS LIGHT ON: OK TO DRIVE	☐	☐
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DID THE RECOMMENDED REPAIRS DONE?

☐	☒ IF YES, DID THE REPAIRS SOLVE THE PROBLEM?	☐	☐
Not completely see Invoices		☐	☐

QUESTIONNAIRE

YES NO

QUESTIONNAIRE

YES

NO

6. DID YOU RECEIVE A WRITTEN ESTIMATE STATING THE REPAIR WORK TO BE DONE AND THE CHARGE FOR LABOR AND PARTS BEFORE THE WORK BEGAN?

☒ YES ☐ NO

A. WAS THE FINAL BILL MORE THAN THE ORIGINAL ESTIMATE?

☐ YES ☒ NO

IF YES, DID THE REPAIR SHOP GET YOUR CONSENT FOR THE EXTRA REPAIR COSTS?

☐ YES ☒ NO

B. AMOUNT OF FINAL BILL:

AMOUNT PAID:

METHOD OF PAYMENT:

☒ CASH ☒ CREDIT CARD ☐ CHECK (HAVE YOU STOPPED PAYMENT?)

☐ YES ☒ NO

C. DID THE SHOP DO REPAIRS THAT WERE NOT INCLUDED IN THE ESTIMATE?

☐ YES ☒ NO

IF YES, DID THE REPAIR SHOP GET YOUR CONSENT BEFORE DOING THE EXTRA REPAIRS?

☐ YES ☒ NO

7. DID YOU SIGN ANY DOCUMENT AND/OR WORK ORDER?

☒ YES ☐ NO

IF YES, DID YOU RECEIVE A COPY AT THE TIME YOU SIGNED?

☒ YES ☐ NO

8. BEFORE THE REPAIR WORK STARTED DID YOU ASK TO HAVE OLD PARTS RETURNED TO YOU?

☐ YES ☒ NO

IF YES, WERE THE PARTS RETURNED OR SHOWN TO YOU?

☐ YES ☒ NO

IF THE PARTS WERE NOT RETURNED OR SHOWN, WHAT EXPLANATION WAS GIVEN?

9. DID THE REPAIR SHOP HAVE ANY OF THE WORK DONE BY ANOTHER REPAIR SHOP?

☐ YES ☒ NO

IF YES, DID THE REPAIR SHOP GET YOUR CONSENT?

☐ YES ☒ NO

10. WERE YOU GIVEN AN INVOICE, BILL OR RECEIPT?

☒ YES ☐ NO

IF YES, PLEASE SEND A COPY TO US.

11. WAS THE REPAIR WORK GUARANTEED?

☐ YES ☒ NO

IF YES, WAS THE GUARANTEE IN WRITING?

☐ YES ☒ NO

12. WERE THE REPAIRS SATISFACTORY?

☐ YES ☒ NO

IF NOT, WHY? DELTA RECALL PROBLEM MANY TIMES TO SOLVE
BRAKE PROBLEM NEVER SOLVED

13. HAVE YOU COMPLAINED TO SOMEONE AT THE REPAIR SHOP?

☒ YES ☐ NO

IF YES, NAME OF PERSON: HERMIST CHRYSLER
BOBAY CALAWAY

HIS STATEMENT:

CONSULTED WITH ADVISOR DANNY ACKERMAN (8) HE WOULD GET IT FIXED

14. HAS THE VEHICLE BEEN BACK TO THE REPAIR SHOP TO BE REWORKED?

☒ YES ☐ NO

IF YES, HOW MANY TIMES?

LAST DATE?

ABS problem AT Dodge City LA Quinte

Electrical problem

12/01/03

15. WOULD YOU BE WILLING TO RETURN THE VEHICLE FOR FURTHER WORK?

☒ YES ☐ NO

IF NO, WHY?

16. HAS ANY OTHER REPAIR SHOP OR MECHANIC INSPECTED THE VEHICLE SINCE IT WAS REPAIRED BY THE SHOP YOU ARE MAKING THE COMPLAINT AGAINST?

☒ YES ☐ NO

IF YES, STATE THE FINDINGS:

Needed new ABS Pump
Dodge City CHRYSLER JEEP LA Quinte

A. DID THAT SHOP OR MECHANIC DO ANY WORK ON THE VEHICLE?

☒ YES ☐ NO

IF YES, EXPLAIN:

REPLACED ABS PUMP

IF NOT COVERED ABOVE, BRIEFLY STATE YOUR COMPLAINT. INDICATE WHAT MADE YOU UNHAPPY ABOUT THIS REPAIR.

A LOT OF TIME, EFFORT & MONEY SPENT FOR SOMETHING
THAT SHOULD HAVE BEEN RESOLVED BY NHTSA
CAMPAIGNS 96V099000 AND 91V004000 ON OR BEFORE
30 OCT 1996

WHAT DO YOU THINK WOULD BE A FAIR SETTLEMENT OF YOUR COMPLAINT?

RETURN OF MONIES SPENT + AN IMPROVED
METHOD - SYSTEM TO CONTROL THE RECALLS

PLEASE SEND COPIES OF ALL PAPERS RELATED TO YOUR COMPLAINT

IF THEY ARE NOT AVAILABLE, PLEASE EXPLAIN WHY:

I swear under penalty of perjury that the foregoing information is true and correct to the best of my knowledge. I understand a copy of this complaint may be sent to the repair shop.

SIGNATURE:

DATE:

01/08/05

Auto Recall Search

Recall notices for 1990, Chrysler New Yorker

Year: 1990

Vehicle Make: CHRYSLER

Vehicle Model: NEW YORKER

NHTSA Campaign Number : 91V004000

Summary:

WATER LEAKING UNDER WINDSHIELD COWL IN AREA ABOVE HEATER BLOWER MOTOR RESISTOR BLOCK RESULTS IN CORROSION OF THE RESISTOR TERMINALS.

Possible Consequences:

CORROSION OF THE RESISTOR TERMINALS INCREASES ELECTRICAL RESISTANCE, LEADING TO OVERHEATING AND POSSIBLE IGNITION OF THE WIRING CONNECTORS AND INSULATION, CAUSING A FIRE IN THE COWL AREA.

Corrective Action:

THE BLOWER MOTOR RESISTOR BLOCK WILL BE REPLACED, AND A MASTIC PATCH APPLIED TO SEAL THE COWL AGAINST WATER ENTRY. DAMAGED WIRE CONNECTORS WILL BE REPLACED.

NHTSA Campaign Number : 91V191000

Summary:

THE ANTI-LOCK BRAKE SYSTEM HIGH PRESSURE HOSE MAY LEAK OR DETACH AT ITS CRIMPED END FITTING RESULTING IN THE DISCHARGE OF HYDRAULIC FLUID.

Possible Consequences:

FLUID DISCHARGE EVENTUALLY CAUSES THE LOSS OF BOTH THE ANTI-LOCK BRAKE SYSTEM AND HYDRAULIC ASSIST FOR THE BRAKE SYSTEM, RESULTING IN INCREASED LIKELIHOOD OF BRAKE LOCKUP AND INCREASED STOPPING DISTANCES, WHICH COULD RESULT IN A VEHICLE ACCIDENT.

Corrective Action:

REPLACE THE ABS HIGH PRESSURE HOSE WITH A HOSE OF DIFFERENT DESIGN AND CONSTRUCTION.

NHTSA Campaign Number : 96V099000

Summary:

THE ABS HYDRAULIC CONTROL UNIT CAN EXPERIENCE EXCESSIVE BRAKE ACTUATOR PISTON SEAL WEAR CAUSING PUMP-MOTOR DETERIORATION.

Possible Consequences:

IF THIS CONDITION OCCURS, THE ABS FUNCTION COULD BE LOST AND REDUCED POWER ASSIST WOULD BE EXPERIENCED DURING VEHICLE BRAKING INCREASING THE POTENTIAL FOR A VEHICLE ACCIDENT.

Corrective Action: Shop <<http://www.progressive.com/shop/shop.asp>> > Resource Center <<http://www.progressive.com/rc/rcmain.asp>> > Vehicle Ownership <<http://www.progressive.com/RC/VSafety/VMain.asp>> > Auto Recall Search <http://www.progressive.com/RC/VSafety/rc_vrecall.asp> >

Auto Recall Search

Recall notices for 1991, Chrysler New Yorker

Year: 1991

Vehicle Make: CHRYSLER

Vehicle Model: NEW YORKER

NHTSA Campaign Number : 91V004000

Summary:

WATER LEAKING UNDER WINDSHIELD COWL IN AREA ABOVE HEATER BLOWER MOTOR RESISTOR BLOCK RESULTS IN CORROSION OF THE RESISTOR TERMINALS.

Possible Consequences:

CORROSION OF THE RESISTOR TERMINALS INCREASES ELECTRICAL RESISTANCE, LEADING TO OVERHEATING AND POSSIBLE IGNITION OF THE WIRING CONNECTORS AND INSULATION, CAUSING A FIRE IN THE COWL AREA.

Corrective Action:

THE BLOWER MOTOR RESISTOR BLOCK WILL BE REPLACED, AND A MASTIC PATCH APPLIED TO SEAL THE COWL AGAINST WATER ENTRY. DAMAGED WIRE CONNECTORS WILL BE REPLACED.

NHTSA Campaign Number : 91V122000

Summary:

FRONT OUTBOARD SAFETY BELT MAY BECOME DIFFICULT TO LATCH AND OR UNLATCH DUE TO A WEBBING STIFFENER ENTERING THE BUCKLE HOUSING AND DISLODGING THE BUCKLE LATCH GUIDE.

Possible Consequences:

LATCH MAY OPEN DURING ACCIDENT OR SUDDEN STOP, EXPOSING RATCH OCCUPANT TO INCREASED RISK OF INJURY.

Corrective Action:

REPLACE BUCKLE LATCH ENGAGEMENT.

NHTSA Campaign Number : 91V191000

Summary:

THE ANTI-LOCK BRAKE SYSTEM HIGH PRESSURE HOSE MAY LEAK OR DETACH AT ITS CRIMPED END FITTING RESULTING IN THE DISCHARGE OF HYDRAULIC FLUID.

Possible Consequences:

FLUID DISCHARGE EVENTUALLY CAUSES THE LOSS OF BOTH THE ANTI-LOCK BRAKE SYSTEM AND HYDRAULIC ASSIST FOR THE BRAKE SYSTEM, RESULTING IN INCREASED LIKELIHOOD OF BRAKE LOCKUP AND INCREASED STOPPING DISTANCES, WHICH COULD RESULT IN A VEHICLE ACCIDENT.

Corrective Action:

REPLACE THE ABS HIGH PRESSURE HOSE WITH A HOSE OF DIFFERENT DESIGN AND CONSTRUCTION.

NHTSA Campaign Number : 96V099000

Summary:

THE ABS HYDRAULIC CONTROL UNIT CAN EXPERIENCE EXCESSIVE BRAKE ACTUATOR PISTON SEAL WEAR CAUSING PUMP-MOTOR DETERIORATION.

Possible Consequences:

IF THIS CONDITION OCCURS, THE ABS FUNCTION COULD BE LOST AND REDUCED POWER ASSIST WOULD BE EXPERIENCED DURING VEHICLE BRAKING INCREASING THE POTENTIAL FOR A VEHICLE ACCIDENT.

Corrective Action:

DEALERS WILL TEST THE VEHICLE'S ANTI-LOCK BRAKE SYSTEM AND REPAIR THE VEHICLES IF NECESSARY. ALSO THE WARRANTY ON ALL ABS COMPONENTS WILL BE EXTENDED TO 10 YEARS OR 100,000 MILES (EXCEPT FOR THE BRAKE ACTUATOR PISTON ASSEMBLY AND THE PUMP-MOTOR ASSEMBLY WHICH WILL HAVE A LIFETIME COVERAGE). OWNERS WILL ALSO BE REIMBURSED FOR PREVIOUS ABS COMPONENT REPAIR COSTS.

DEALERS WILL TEST THE VEHICLE'S ANTI-LOCK BRAKE SYSTEM AND REPAIR THE VEHICLES IF NECESSARY. ALSO THE WARRANTY ON ALL ABS COMPONENTS WILL BE EXTENDED TO 10 YEARS OR 100,000 MILES (EXCEPT FOR THE BRAKE ACTUATOR PISTON ASSEMBLY AND THE PUMP-MOTOR ASSEMBLY WHICH WILL HAVE A LIFETIME COVERAGE). OWNERS WILL ALSO BE REIMBURSED FOR PREVIOUS ABS COMPONENT REPAIR COSTS.

Bulletins for 1990 Chrysler New Yorker V6-181 2972cc 3.0L SOHC
VIN 3 FI

Safety Recalls

TSB Number	Issue Date	TSB Title	685	AUG 96
Recall - ABS Piston & Pump/Motor Assy.				
526	JAN 92	Recall - Anti-lock Brake System		
High Pressure Hose				
498	APR 91	Recall - Heater Blower Motor		
Resistor				

+++++

Bulletins for 1990 Chrysler New Yorker V6-201 3.3L VIN R FI

Safety Recalls

TSB Number	Issue Date	TSB Title	685	AUG 96
Recall - ABS Piston & Pump/Motor Assy.				
526	JAN 92	Recall - Anti-lock Brake System		
High Pressure Hose				
498	APR 91	Recall - Heater Blower Motor		
Resistor				

+++++

Bulletins for 1991 Chrysler New Yorker V6-201 3.3L VIN R FI

Safety Recalls

TSB Number	Issue Date	TSB Title	685	AUG 96
Recall - ABS Piston & Pump/Motor Assy.				
526	JAN 92	Recall - Anti-lock Brake System		
High Pressure Hose				
511	NOV 91	Recall - Front Outboard Passenger		
Seat Belt				
498	APR 91	Recall - Heater Blower Motor		
Resistor				
488	OCT 90	Recall - Front Disc Brake Caliper		
Guide Pin Bolts				

D-C Recall Hotline
800-853-1403
4/5 @ 3:17

Tammy, states No recalls on
this VIN.

Make: CHRYSLER
Model: NEW YORKER
Affected Year(s): 1990 1991 1992 1993
Units Affected: 24055
TC Recall #: 1996063
Manufacturer:
Campaign Code: 685

Had Ryker

NW.NHTSA.DOT.

EDU

Recall Details

NOTE: VEHICLES EQUIPPED WITH THE BENDIX-10 ANTILOCK BRAKE SYSTEM. VEHICLES WITH ABS BRAKES MAY EXPERIENCE PREMATURE ACTUATOR PISTON SEAL WEAR IN THE ABS HYDRAULIC CONTROL UNIT AND/OR ACTUATOR PUMP MOTOR DETERIORATION. IF THIS OCCURS THE ABS FUNCTION MAY BE LOST AND REDUCED POWER ASSIST MAY BE EXPERIENCED DURING VEHICLE BRAKING. CORRECTION: VEHICLES WITH ABS MALFUNCTION WILL BE REPAIRED AS NECESSARY. WARRANTY ON ALL ABS COMPONENTS WILL BE EXTENDED TO 10 YEARS OR 160,000 KM (EXCEPT FOR THE BRAKE ACTUATOR PISTON ASSEMBLY AND THE PUMP-MOTOR ASSEMBLY WHICH WILL HAVE LIFETIME COVERAGE)

S Mike

Mike

Had Ryker
Had 888-327-42

916-262-2990

12/14/04 8:30
Email

Due of
automotive Repair
Revised Mike

415-744-3089
Furnie

916-782-4250

(951) Conquest Street
Conine

415-744-3102

Callers 10²⁰ 12/13/04

National Highway Traffic
Safety Administration

916-498-505
916-262-099

415-744-3089 not in service

415-744-3809

Make: CHRYSLER
Model: NEW YORKER
Affected Year(s): 1990 1991
Units Affected: 4654
TC Recall #: 1991157
Manufacturer:
Campaign Code: 526/527

Recall Details

ON VEHICLES EQUIPPED WITH AN ANTI-LOCK BRAKE SYSTEM (ABS), THE HIGH PRESSURE HOSE MAY LEAK OR DETACH DUE TO INADEQUATE CRIMPING OF THE HOSE-TO-END FITTINGS. THIS CONDITION COULD RESULT IN LOSS OF BRAKE POWER ASSIST AND A POSSIBLE INCREASE IN STOPPING DISTANCES. CORRECTION: (526) ABS HIGH PRESSURE HOSE WILL BE REPLACED WITH A HOSE OF DIFFERENT DESIGN AND CONSTRUCTION. (527) FOUR HUNDRED AND TWENTY SIX OF THE IDENTIFIED MINI VANS WILL ALSO HAVE THE ABS PUMP CASTING INSPECTED FOR POROSITY. LEAKING PUMPS, IF FOUND, WILL BE REPLACED.

Make: CHRYSLER
Model: NEW YORKER
Affected Year(s): 1990 1991
Units Affected: 17289
TC Recall #: 1991003
Manufacturer:
Campaign Code: 498

Recall Details

VEHICLES BUILT WITHOUT THE AUTOMATIC TEMPERATURE CONTROL SYSTEM MAY BE SUSCEPTIBLE TO WATER ENTRY AT THE WINDSHIELD COWL ABOVE THE HEATER BLOWER MOTOR RESISTOR BLOCK. MOISTURE CORROSION OF THE RESISTOR TERMINALS COULD CAUSE AN INCREASE IN ELECTRICAL RESISTANCE WHICH COULD CAUSE OVERHEATING AND POSSIBLY RESULT IN A COWL AREA FIRE. CORRECTION: BLOWER MOTOR RESISTOR BLOCK WILL BE REPLACED AND A MASTIC PATCH WILL BE APPLIED TO SEAL THE COWL AGAINST WATER ENTRY. ALREADY DAMAGED WIRING CONNECTORS WILL ALSO BE REPLACED AS REQUIRED.

(800) 992 1997

VIP Summary Report

Dealer: 66385 - HEMET CHRYSLER CENTER

Date: April 5, 2004 Time: 18:01:54

VIN: 1C3XY66RXLD730083

Odometer: 130,000 Miles

Currency: USD

Vehicle Information

Year/Model:	1990 CHRYSLER NEW YORKER 8TH AVE FOUR-DR 8				
In Service Date:	December 15, 1989	Warranty Coverage Code:	115		
Body Style:	AYC341	Build Date:	September 11, 1989	Hour:	14
Book:	F	Certific:	Y		
Color 1:	PW7 - Bright White Clear Coat		Color 2:	GW7 - Bright White Clear Coat	
Engine:	EGA - Engine - 3.5L V6 OHV		Transmission:	DGL - Transmission - 4-Spd. Automatic	
Sale Type:	1 - DIRECT RETAIL		Last Odometer:	62,813 Miles on September 4, 1992	

Warning Message

1: OWNERS LAST NAME DOES NOT MATCH WHAT YOU ENTERED ROSC.

Vehicle Restriction - No Vehicle Restriction

Owner Information

Name:				Preferred Name:	
Address:					
City:	MISSION VIEJO	State/Province:	CA	Postal Code:	
Country:	USA	Language Preference:	English		
Telephone-Home:		Fax:		Telex:	
Original Owner:					

Warranty Coverage Summary

Type of Warranty	Original	Deductible	Expiration	Remaining
BASIC:	60 Month or 50,000 Miles	0	December 15, 1994	Expired (Time)
POWERTRAIN:	84 Month or 70,000 Miles	100	December 15, 1995	Expired (Time)
PERFORATION:	84 Month or 100,000 Miles	0	December 15, 1996	Expired (Time)
EMISSIONS:	60 Month or 50,000 Miles	0	December 15, 1994	Expired (Time)
ADJUSTMENT:	12 Month or 12,000 Miles	0	December 15, 1990	Expired (Time)
AIR CONDITIONING:	60 Month or 50,000 Miles	0	December 15, 1994	Expired (Time)

1: REFER TO SPECIFIC LOPS FOR ADDITIONAL COVERAGE AND LIMITS

In Service Odometer:	0 Miles	Roadside Assistance:	No	Towing Assistance:	N/A
Master Shield:	N/A	Transferable-Service Contract:	No	Transferable-Powertrain Warranty:	No

Recall Information - No Recall Information Available

Service History - No Service History Available

Service Contract(s) - No Service Contracts Available

Current Vehicle Transfer Information

Warranty Coverage Code	Model Year	Basic Coverage	Powertrain	Deductible	Rust Protection
115	1990-1999	5/50	7/70	\$100	7/100
CRYSTAL KEY - TOTAL CAR (NO DEDUCTIBLE) 12/12 ON ADJUSTMENTS WEAR ITEMS. 1990 MODEL YEAR VEHICLES: CRYSTAL KEY TRANSFERABLE-\$400 FEE (WOC BECOMES 117).					

VIP Summary Report

Dealer: 08385 - HEMET CHRYSLER CENTER

Date: April 5, 2004 Time: 18:01:54

VIN: 1C3XY06RXLD730063

Odometer: 130,000 Miles

Currency: USD

POWERTRAIN ONLY TRANSFERABLE-\$100 FEE (WOC BECOMES 110)
1991 - 19 MODEL YEAR VEHICLES:
CRYSTAL KEY TRANSFERABLE-\$450 FEE (WOC BECOMES 125)
POWERTRAIN ONLY TRANSFERABLE-\$150 FEE (WOC BECOMES 125)

This Vehicle "NOT" eligible for Service Contract Transfer

Selling Dealer Information

Name: 81188 - SANTA ANA CHRYSLER JEEP

Telephone: (714)841-4471

City: SANTA ANA

State/Province: CA

Open CAIR Summary - No Open CAIR Information Available

ODOMETER DISCLOSURE STATEMENT

LICENSE PLATE NO.
28A2071

VEHICLE ID NO. (1)	ENGINE NO. (MOTORCYCLES ONLY)	MAKE	BODY TYPE	YEAR	MODEL	DATE OF SALE
1C3X974660RX20500813		Cumy	4D	90		

Federal and State law requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

The odometer now reads **107,024** (no tenths), miles and to the best of my knowledge reflects the actual mileage unless one of the following statements is checked.

WARNING—Odometer Discrepancy ☐ Odometer reading is not the actual mileage ☐ Mileage exceeds the odometer mechanical limits

TRANSFEROR/SELLER TRUE NAME(S) (PLEASE PRINT)		TRANSFeree/BUYER TRUE NAME(S) (PLEASE PRINT)	
(1)		(1)	
(2)		(2)	
ADDRESS	DAYTIME PHONE NO.	ADDRESS	DAYTIME PHONE NO.
		755 1444 1515	669 109-1515
CITY	STATE	CITY	STATE
MENIFEE, CA		Hemet, Ca	

I certify under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

TRANSFEROR/SELLER SIGNATURE	DATE	TRANSFeree/BUYER SIGNATURE(S)	DATE
(1) X	7-22-96	(1) X	7-22-96
(2) X		(2) X	
PRINTED NAME OF AGENT SIGNING FOR A COMPANY		PRINTED NAME OF AGENT SIGNING FOR A COMPANY	

July 11, 1976

TO WHOM IT MAY CONCERN

re: 1990 Chrysler 260L071

I sold the above named vehicle to Mrs. Linda Fairbank.

She has informed me that she is being asked to submit a Smog certificate.

On December 15, 1975, the license for this automobile was renewed and a Smog Certification Certificate was required. However, I neglected to submit it but was allowed to submit one later which I did.

On January 3, 1976, the UNOCAL Service Station located at 27180 McCall Blvd., Sun City, CA 92586, performed the required service and the certificate was mailed to DVM.

Thank you for your consideration.

Sincerely,

Menifee, CA

Narrative Description of incidents
Sequence of Happenings

1. The car bought from Miller Fairbanks. Approx 08/12/ windows + AC inop. Drove to Perris Valley Auto Center where relay was replaced. (Invoice # CH 45331)
Noted Air Bag + ABS light comes on needs ABS pump assembly. Ask if brakes would function with light on? Answer Yes would function.
2. While at DMV Registering car A/C + windows inop. Drove again to Perris Auto Center. Engine overheats during drive. A/C + window inop fixed by replacement of Blower motor. This fix appears to be related to NHTS Campaign # 91V004000 Recall. Probably should have been fixed by the corrective action of Recall campaign # 91V0041. Air bag light still come on.
3. On 10/05/03 my wife lost complete braking, went up over an island curbing and almost hit a parked car. She stopped by putting transmission in park. On 10/06/03 Car was towed to Hamel Chrysler Center as Jesus would not release car to drive. Must be towed.

on 10/06/03 mileage 125455 (invoice CHCS 95
ABS Accumulator was replaced. This is the
same unit replaced Oct 31, 1996 (invoice 44678
at 108,355 miles. It appears that the complete
unit should have been replaced on the
Oct 31 1996 service per Recall Campaign
#96V099000.

On 11/28/03 (invoice CHCS 97319) 125496 mile
air bag warning light on and + power
windows inop. Did ^{not} check A/C or windows
upon driving car off the lot. Checked as
soon as I got home A/C + windows inop

On 12/01/03 returned car to Hunt
Chrysler (CHCS 97358) 125514 miles. Went
to pick up car 12/03/03 Tech drove to
Grant where I tried the A/C + power
windows, non op. Put back in shop.
Explanation: Intermittent Short; An
intermittent short, blowing (2) 50amp fuses.
At this point went to see Bobby Colloway
(Manager or Owner) to see if he could help
resolve problem. He called

in Dani Akherman (advisor #81) and he related that it would be fixed. Replaced Ignition Switch. Picked up car on 12/05/20. Problems seemed to be solved. When ask what if problems reoccured. Reply, bring it in we'll fix it.

Leave car to my daughter in La Quinta CA. On or a day or two prior to 12/12/04 brakes completely failed again. Car taken immediately to Dodge City Chrysler La Quinta CA (invoice 112560) mileage 137066. Failed ABS Pump. ABS Pump was replaced and was picked up from Dodge City on 12/23/04

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**