



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
(INTERNET: www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 252

Date Received

2005 JAN 26 AM 5:39
27-DEC-2004

Repository ☐

Reference No.
10105385

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LEXINGTON State KY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

Email Address [REDACTED]

Evening Telephone Number
859 252 6771

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an owner's signature, please print the name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 1.13.05

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 1GKEK13R0X [REDACTED] Make GMC Model YUKON Model Year 1999
Date Purchased 2000 Dealer's Name and Telephone Number Quantrell Cadillac (859) 266-2161 / 267-7166
Original Owner ☒ Dealer's City Lexington State KY Zip Code 40509
Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain 4 WHEEL DRIVE
Vehicle Component Code 016000 STEERING:HYDRAULIC POWER ASSIST SYSTEM
Multiple Failure: 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 27-DEC-2004 Failure Mileage 79,600 Failure Speed 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM18ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police X

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

THE STEERING WHEEL STARTED JERKING UNCONTROLLABLY. THE STEERING WHEEL WOULD RELEASE AND MOVE BACK AND FORTH ON ITS OWN. CONSUMER WAS ABLE TO MAINTAIN CONTROL, AND DROVE VEHICLE TO THE DEALER. MECHANIC DETERMINED THAT THE PROBLEM COULD NOT BE DUPLICATED, AND THE VEHICLE WAS OPERATING AS DESIGNED. ~~AK~~

local mechanic determined he could not duplicate since he did not drive out of parking lot. Took to another mechanic who said it was a common problem on Suburbans + Yukons and unsafe to drive - they replaced the "steering position sensor". It works fine now. Seems like this should be on a recall

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**