



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

JAN 10 2005

[REDACTED]
[REDACTED]
Anaheim, CA [REDACTED]

NVS-216 jcc
Ref. No. 10105264

Dear [REDACTED]:

Thank you for your correspondence dated December 6, 2004, concerning the problems you have encountered with the brake system in your model year (MY) 2004 Nissan Armada vehicle. Your correspondence was received on December 23, 2004.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted.

A review of our database revealed several reports from consumers concerning vehicle vibration during braking, similar to that which you encountered with your MY 2004 Nissan Armada vehicle. However, there are no reports of a driver losing control of the vehicle. Under these circumstances, there is insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database. It will be considered with other reports to identify any safety defect trends that may require the initiation of a safety defect investigation.

We sympathize with your request for remuneration; however, this does not fall under our jurisdiction. If you have not done so, you may consider contacting your local Consumer

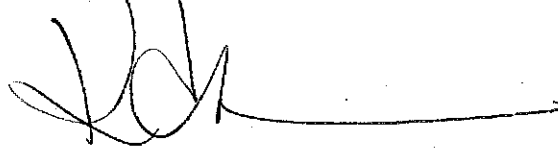


DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4236

Protection Agency, Better Business Bureau, or the California State Office of the Attorney General regarding your problem and your rights under the California State Lemon Law. You may also ask your local dealership for a meeting with the Nissan North America, Inc., district manager regarding your problem.

If further assistance is needed, please contact Mr. Alberto A. Jimenez, Chief, Correspondence Research Division, Office of Defects Investigation, at (202) 366-5211.

Sincerely,

A handwritten signature in black ink, appearing to read 'K. DeMeter', with a long horizontal line extending to the right.

Kathleen C. DeMeter, Director
Office of Defects Investigation
Enforcement