



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

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OWNER INFORMATION (Type or Print)

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City JOLIET State IL Zip Code \_\_\_\_\_  
Daytime Telephone Number \_\_\_\_\_ E-mail Address \_\_\_\_\_  
Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1G3WB52K9WF  
Make OLDSMOBILE Model INTRIGUE Model Year 1998  
Date Purchased 2001 Dealer's Name and Telephone Number D'ARCY  
Original Owner  Dealer's City JOLIET State IL Zip Code 62435  
Engine: 3.8 Fuel Type: GAS  
No. Cylinders 4  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control  
Powertrain 3-8  
Vehicle Component Code 061000 ENGINE AND ENGINE COOLING:ENGINE  
Multiple Feature: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 12-NOV-2000 Failure Mileage Failure Speed 65  
ENGINE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

The Make The Model (Name or Number) The Size (Example P216/65R16)  
DOT No. (Example: DOTM1A3ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure,  
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 65 MPH CHECK ENGINE LIGHT APPEARED ON THE DASHBOARD AND REMAINED ON. SUDDENLY, THE VEHICLE STALLED.  
VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION, AN D MECHANIC DETERMINED THAT THE ENGINE NEEDED TO BE REPLACED. \*AK  
THEN THEY SAID I WAS RESPONSIBLE FOR THOSE REPAIRS AFTER DRIVING  
ABOUT 35 MILES, AFTER PAYING \$1,390.83 NOW THEY WANT ME TO COME  
UP WITH ANOTHER \$500.00 TO REPLACE THE ENGINE.  
I DON'T FEEL RESPONSIBLE TO PAY THEM TWICE TO FIX MY CAR  
BECAUSE THEY MIDDLED THE PROBLEM.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY  
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent  
amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer  
should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,  
or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**