



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2005 JAN 24
20-DEC-2004

Repository ☐

Reference No.
10105084

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City OLEY State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of [REDACTED] name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 1/24/05 ☒ YES ☐ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KMHVF24N1XU [REDACTED]
Make HYUNDAI Model ACCENT Model Year 1999
Date Purchased [REDACTED] Dealer's Name and Telephone Number [REDACTED]
Engine: No. Cylinders [REDACTED] Fuel Type: Gas
Original Owner ☒ Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]
Transmission Type ☐ Antilock Brakes ☐ Cruise Control Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 138200 VISIBILITY:DEFROSTER/DEFOGGER SYSTEM:REAR WINDO
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 17-DEC-2004 Failure Mileage 87000 Failure Speed 10 MPH Rear window defroster

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM18ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE TURNING ON THE REAR DEFROSTER BACK WINDOW BLEW OUT OF THE REAR WINDOW FRAME. CONSUMER CONTACTED THE DEALER, WHO SAID THAT DEFECT WAS NOT COVERED UNDER THE WARRANTY. ALSO, CONSUMER CONTACTED THE MANUFACTURER, WHO SAID BASICALLY THE SAME. *AK

While the rear defroster was running, driver [REDACTED] saw what appeared to be smoke coming from the electrical component on the passenger side. Driver turned off defroster and began to drive. About 200 yards down the road 2 large holes blew out of windshield, one on either side.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

The rest of the windshield simultaneously shattered and began to fall in and out of the vehicle. After manufacturer refused to help, had windshield replaced at our expense.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**