



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received
2015 JAN 16
20-DEC-2004

Repository
Reference No.
10105060

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City KINGMAN State AZ Zip Code _____

Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/16/15

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **1FTSX31P34**
Make FORD Model F350 Model Year 2004
Date Purchased **JUNE 2003?** Dealer's Name and Telephone Number **PUEENTE HILLS FORD** Engine: **6.0** Fuel Type: **Gas**
Original Owner Dealer's City **LA PUEENTE** State **CA** Zip Code **9** No. Cylinders **8** DIESEL
Transmission Type Antilock Brakes Powertrain Vehicle Component Code
AUTOMATIC Cruise Control 4 WHEEL DRIVE 103000 POWER TRAIN: AUTOMATIC TRANSMISSION
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 20-NOV-2004 Failure Mileage 38000 Failure Speed **FIVE SPEED**
35MPH AUTOMATIC TRANSMISSION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM1A9ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured **0** Number of Deaths **0** Reported to Police **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 35 MPH VEHICLE STOPPED AND WOULD NOT SHIFT INTO DRIVE. VEHICLE WAS TOWED. THE PLANET GEAR WAS DEFECTIVE. *AK
1. MY WIFE HAD REPORTED TO ME THAT THE VEHICLE WAS EXPERIENCING LOSS OF POWER ALTHOUGH THE RPM WOULD INCREASE. I TEST DROVE VEHICLE AND WASN'T ABLE TO DUPLICATE PROBLEM ON 2 DIFFERENT OCCASIONS THAT MY WIFE HAD EXPERIENCED.
2. VEHICLE TRANSMISSION COMPLETELY FAILED IN ANY GEAR.
3. TRANSMISSION WAS REPLACED WITH NEW UNIT DUE TO LACK OF PARTS TO REPAIR EXISTING TRANSMISSION. AFTER A SIX (6) WEEKS OF BEING DEPRIVED OF MY VEHICLE I SUCCEEDED THAT PERHAPS THEY SHOULD CONSIDER THE NEEDED PARTS FROM A NEW TRANSMISSION TO REPAIR MINE. AT WHAT POINT WITH TIME THEY WENT AHEAD AND REMAINED WITH US. OLD TRANSMISSION IS NOT AVAILABLE TO ME.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act, and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

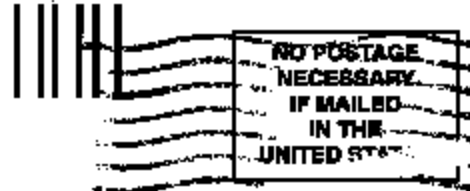
MY WIFE WAS DRIVING VEHICLE AT 35 MPH WHEN VEH. STARTED TO GAIN SPEED ALTHOUGH THE RPM INCREASED. MY WIFE PULLED TO SIDE OF ROAD PLACED TRANS. INTO NEUTRAL AND TOOK AWAY LATER DRIVE. VEHICLE TRANS. ENGAGED ONCE AGAIN BUT HUNG UP AT 35 MPH BEFORE MY WIFE ARRIVED OUR RESIDENCE SHE HAD TO NEGOTIATE A RIGHT TURN AT WHICH TIME THE VEHICLE CAME TO A COMPLETE STOP WHILE ENGINE WAS STILL RUNNING. MY WIFE ONCE AGAIN PLACED TRANS. IN PARK, SHUT ENGINE OFF AND RESTARTED ENGINE JERKED TRANS. IN DRIVE AND DROVE AN ADDITIONAL 300' INTO OUR DRIVEWAY AT WHICH TIME THE VEHICLE COMPLETELY STOPPED AND TRANS. WOULD NOT GO IN MY GEAR. DEALER REPAIRED TRANSMISSION AT HALF COST YET, I DON'T FEEL RESPONSIBLE TO PAY ANYTHING DUE TO THE FACT THAT THESE TRANSMISSIONS (5 SPEED AUTO) HAVE A PRESSURE PROBLEM ACCORDING TO THE FORD DEPT. MANAGER AT COLORADO RIVER FORD IN KINGMAN ARIZONA. THE SERVICE WRITER TELL'S ME THAT HE HADN'T REPAIRED MANY PEOPLES WITH THIS TRANSMISSION. THANK YOU ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

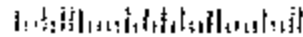
Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

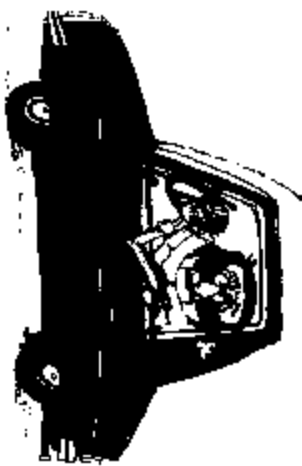
TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM ON

DASH2DOT and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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