



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-STOP  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100248

Date Received: 18-DEC-2004  
Repository:   
Reference No.: 10104960

OWNER INFORMATION (Type or Print)  
Name: [REDACTED]  
Address: [REDACTED]  
City: OCALA State: FL Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]  
Evening Telephone Number: [REDACTED]  
E-mail Address: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an address to the vehicle manufacturer.  YES  NO  
Signature of Owner: [REDACTED] Date: 12/30/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FTDF15Y95N [REDACTED]  
Make: FORD Model: F150 Model Year: 1995  
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: [REDACTED]  
Original Owner:  Dealer's City: OCALA State: FL Zip Code: 32400  
Engine: No. Cylinders: 6  
Transmission Type: MANUAL Antilock Brakes:  Powertrain: REAR WHEEL DRIVE  
Vehicle Component Code: 114100 ELECTRICAL SYSTEM: WIRING: FRONT UNDERHOOD  
Multiple Failure: 1  
Cruise Control:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 10-18-03  
Failure Mileage: 69,500  
Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/B6R15): [REDACTED]  
DOT No. (Example: DOTMALSABC038): [REDACTED] Original Equipment:  Prior Repair:  Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No  
Fire:  Yes  No  
Number of Persons Injured: 0  
Number of Deaths: 0  
Reported to Police: Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER HEARD LOUD NOISE, AND ALL OF A SUDDEN NOTICED THAT THERE WAS A FIRE UNDERNEATH THE HOOD OF THE PARKED VEHICLE. RESULTS SHOWED THAT THERE WAS A SHORTAGE WITH THE CRUISE CONTROL SWITCH, WHICH CAUSED THE ENGINE TO CATCH ON FIRE UNEXPECTEDLY. MANUFACTURER WAS NOTIFIED BY CONSUMER. \*AK

FLORIDA AUTO INSURANCE IDENTIFICATION CARD

COMPANY: 48231  
OLD DOMINION INSURANCE CO.

POLICY NO: [REDACTED] EFFECTIVE DATE: 11/25/02

YEAR: 95 MAKE/ MODEL: FORD

VEHICLE ID NO: 1FTDF15Y95N [REDACTED]  
 PERSONAL INJURY PROTECTION  BODILY INJURY LIABILITY  
 BENEFIT/PROPERTY DAMAGE LIABILITY

NAMED INSURED: [REDACTED]

ADDRESS: [REDACTED]  
OPTIONAL: OCALA, FL [REDACTED]

NOT VALID FOR MORE THAN ONE YEAR FROM EFFECTIVE DATE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.  
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or a statistical summary thereof, may be used in support of the agency's action.

PLEASE REPORT AND HELP ME ON THIS MATTER

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON 10-18-03 I WAS AWAKENED BY FIRE DEPT. NEIGHBOR CALLED SAID TRUCK ON FIRE - MARION CO SHERIFF FIRE DEPT AND FIRE MARSHALL CAME TO INCIDENT - (ON RECORD) AFTER OBSERVING INCIDENT, FIRE MARSHALL CAME TO CONCLUSION FIRE STARTED UNDER HOOD OF TRUCK. I CONTACTED FORD OF OCALA - 352-732-4800 AND WAS ADVISED TO CALL FORD CONSUMERS IN MICHIGAN TO REPORT THIS BECAUSE COULD BE DEFECT. I DID THIS AND THEY GAVE ME ATTY ADDRESS, NO PHONE # AND I GOT NO ANSWER AT ALL, CALLED INFORMATION TO GET # AND IT WASN'T LISTED, AFTER SEEING ON NEWS OF SOME TYPE OF TRUCK CATCHING FIRE IN SAME PLACE, I FOUND OUT THERE WAS MORE REPORTS OF SAME PROBLEM, THERE ARE PROBABLY LOTS MORE BUT FORD MOTOR CO DOES NOT TRY TO HELP IN ANY WAY WHAT-<sup>EVER</sup>

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVB-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH2DOT**

and dial toll free at:

**1-888-DASH-2-DOT**

1-888-327-4236

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(DASH) 2 DOT



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SR. I ALSO AM ENCLASING PHOTO OF  
TRUCK I ALSO HAVE REPORT FROM  
GARAGE WHO TOWED TRUCK AND  
CHECKS IT OUT. IF YOU CAN POSSIBLY  
GET ME # OF FORD CO TO CALL  
I WOULD DEEPLY APPRECIATE  
INS. I.D. CARD ENCLOSED

TRUCK WAS TITLED UNDER

