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November 15, 2004

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GMC Customer Assistance Center  
P.O. Box 33172  
Detroit, Michigan 48232-5172

US Dept. of Transportation  
NTSHA  
Office of Defects Investigations,  
NSA-10.01  
400 7<sup>th</sup> Street SW  
Washington, DC 20590

Consumers Union  
101 Truman Ave  
Yonkers, NY 10703-1057

USAA Casualty Co.  
9800 Fredericksburg Road  
San Antonio, Tx. 78288-0001

**To Whom it May Concern:**

I was involved in an accident on Nov. 11, 2004, in my 2003 GMC Yukon (VIN # 1GKEK13Z53R). The accident involved crashing into a concrete barrier on eastbound US 6 and I 25 here in Denver. A police report was filed, and my insurance company, USAA, has been notified.

The driver-side airbag malfunctioned - It deployed after the impact, and did not 'explode' outward, but rather 'fell' out of its encasement in the steering wheel. Fortunately, my seat belt kept me from being seriously injured. The damage to the Yukon was considerable.

US consumers are forced to pay substantial amounts of money for car manufacturers to install such safety equipment. I would like to know why this airbag failed to deploy in such a front end crash.

Sincerely,

Littleton, Co

*[Faint, mostly illegible text, likely bleed-through from the reverse side of the page]*

*Case # 12/2/04*