



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository

15-DEC-2004 ²⁰⁰⁵ JAN -5

Reference No.
10103859-2

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Daytime Telephone Number

E-mail Address

Address [REDACTED]

Evening Telephone Number

City SOUTHAMPTON

State PA

Zip Code [REDACTED]

Do you authorize NHTSA to contact you regarding your vehicle? YES NO
In the absence of an authorized representative, please print your name and address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 12/24/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
YV1TS90D5Y1 [REDACTED]

Make VOLVO

Model S80

Model Year 2000

Date Purchased 12/00

Dealer's Name and Telephone Number *Burdumy Motors INC 215 947-6363*

Engine: No. Cylinders 6

Fuel Type: Gas

Original Owner

Dealer's City *Huntingdon Valley*

State PA

Zip Code

Transmission Type AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain FRONT WHEEL DRIVE

Vehicle Component Code 110000 ELECTRICAL SYSTEM

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-DEC-2004

Failure Mileage 62,000

Failure Speed 55

Car suddenly stopped its motor function. Computer message said, pull over Safely. Recant engine - This has happened 3-4 times over the past year

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash Yes No

Fire Yes No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

VEHICLE STALLED WHILE DRIVING. CONSUMER WAS ABLE TO RESTART VEHICLE, PULLED OVER, AND SHUT DOWN THE VEHICLE. CONSUMER NOTICED THAT THE CHECK ENGINE LIGHT APPEARED ON THE DASHBOARD AND REMAINED ON. CONSUMER DROVE IT TO THE DEALER, AND MECHANIC DETERMINED THAT THE COMPUTER SYSTEM, AND OTHER PARTS OF ENGINE NEEDED TO BE REPLACED. *AK

11 This car over the past several years has had a number of computer failures. The stalling while driving has happened several times prior. The car is now going back to the dealer for engine oil leaks within several days of the last engine repair.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This is a dangerous vehicle to own! My son, who owned the same model, had similar problems & traded the car away. I had the same problems in the first two years.

This car is paid for and I have trusted the dealer & the Co. to repair the car properly. I have written VDLs to North America's Geo. He did not have the courtesy to return my letter.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

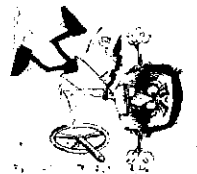


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

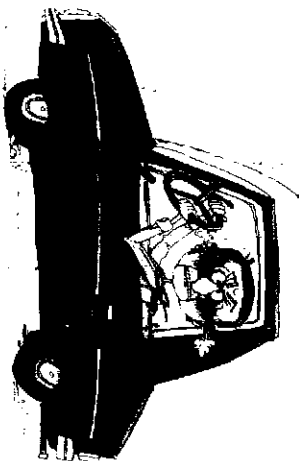
DASH2DOT

and dial toll free at

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