



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1220

Date Received

12-14-34

15-DEC-2004

Repository ☐

Reference No.

10103809

OWNER INFORMATION (Type or Print)

Name

Address

City PHILADELPHIA

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date _____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

6MNA67P02

Make

MITSUBISHI

Model

DIAMANTE

Model Year

2002

Date Purchased

10/2/02

Dealer's Name and Telephone Number

Peruzzi Mitsubishi (215) 547-5544

Engine:

No. Cylinders

6

Fuel Type:

Premium

Original Owner

Dealer's City

130 Lincoln Hwy. Fairless Hill

State

PA

Zip Code

19030

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

080000 ENGINE AND ENGINE COOLING

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-AUG-2004

Failure Mileage

55000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING ENGINE CHECK LIGHT WILL NOT ILLUMINATE. VEHICLE STALLED. CONSUMER TOOK VEHICLE TO DEALER, AND WAS TOLD THEY COULD NOT FIX THE VEHICLE BECAUSE THE ENGINE CHECK LIGHT DID NOT ILLUMINATE. ALSO, WAS TOLD THEY REPLACED THE CRANK SENSOR. CONSUMER TOOK VEHICLE TO DEALER THREE TIMES FOR THE SAME PROBLEM. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This auto was brought used with 20000 miles on it, now that I'm having problems with it I found out I was over charged for this vehicle. It has been in service many times for this same problem. It shuts off, lose accelerating pressure, runs poorly etc. This cars dangerous and inconvenient. Please help me.

Thank You

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

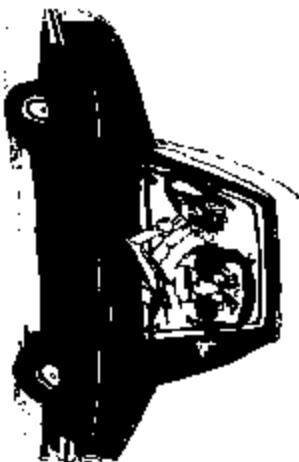
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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TOTAL LOSS PROTECTION PROGRAM

AGREEMENT # 80486282

This Total Loss Protection (TLP) Retail Installment Sales Contract Addendum (Addendum) is made this _____ day of _____, 2004, between the Purchaser/Lessee ("YOU", "YOUR") and the Lender/Lessor ("WE", "US") for the purpose of providing you with the following:

VEHICLE INFORMATION:

Year:	2004	Model:	1.8L 4-Door	Color:	White
VIN:	5NNDP67P023	Make:	NISSAN	Model:	SENTRA

DEALER INFORMATION:

Name:	PERUTZI MITCHELL	Phone:	(214) 443-3941
Address:	130 LINCOLN HWY		
City:	FAIRFAX HILLS	State:	GA

GAP	☐	GAP PLUS	☐
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LENDER/LESSOR INFORMATION:

Name:	HOUSEHOLD FINANCIAL SERVICES	Phone:	(619) 443-3941
Address:	P.O. BOX 17982		
City:	SAN DIEGO	State:	CA

PURCHASER/LESSEE INFORMATION:

Name:		Phone:	
Address:			
City:	PHILA	State:	PA

Lease Agreement ☐ Retail Installment Sales Contract ☒

The Purchaser/Lessee has read this Addendum to the Total Loss Protection Program and agrees to the terms and conditions herein. The Purchaser/Lessee agrees to pay the Lender/Lessor the amount of the Total Loss Protection fee as stated on the back of this contract or lease this vehicle.

PURCHASER/LESSEE MAY CANCEL THIS RETAIL INSTALLMENT SALES CONTRACT OR LEASE AGREEMENT ADDENDUM AT ANY POINT DURING THE ORIGINAL TERM OF THE RETAIL INSTALLMENT SALES CONTRACT OR LEASE AGREEMENT. A CANCELLATION REQUEST WITHIN THIRTY (30) DAYS OF PURCHASE IS ELIGIBLE FOR A FULL REFUND. A CANCELLATION REQUEST RECEIVED AFTER THIRTY (30) DAYS OF PURCHASE WILL BE REFUNDED USING THE PRO RATA METHOD, UNLESS OTHERWISE REQUIRED UNDER APPLICABLE STATE LAW. IF YOU CANCEL, DEALER WILL REFUND THE ENROLLMENT CHARGE TO THE PURCHASER/LESSEE UPON REQUEST.

PURCHASER/LESSEE AUTHORIZES THE LENDER/LESSOR TO RELEASE TO PROGRAM ADMINISTRATOR AND CREDIT BUREAU ALL INFORMATION UPON REQUEST IN THE EVENT OF A LOSS.

DEALER

PURCHASER/LESSEE

DATE

DATE

CO-PURCHASER/LESSOR

DATE

Program Administrator
Jim Moran and Associates, Inc. • P.O. Box 9490 • Deerfield Beach, FL 33443
800/443-3941

PLEASE SEE THE TERMS AND CONDITIONS ON THE BACK.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**