



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

2005 JAN -7
14-DEC-2004

Repository

Reference No.
10103792

OWNER INFORMATION (Type or Print)

Name

Address

City WHITE PLAINS

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WAU6D6488A1

Make
AUDI

Model
A8 - 2.7T

Model Year
2001

Date Purchased
11/1/2000

Dealer's Name and Telephone Number
PAUL MILLER 973

Engine:
No. Cylinders 6

Fuel Type:
Gas

Original Owner

Dealer's City
PARLIPPANY

State
NJ

Zip Code
07054

Transmission Type
AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain Auto-
ALL-WHEEL DRIVE
(QUATTRO)

Vehicle Component Code

034530 SERVICE BRAKES, HYDRAULIC; FOUNDATION COMPONENTS

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
12-DEC-2002

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1LB8C038)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE APPLYING THE BRAKE PEDAL VEHICLE HESITATED TO STOP COMPLETELY. VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION, AND MECHANIC DETERMINED THAT THE ROTORS NEEDED TO BE REPLACED, AND REPLACED THEM TWICE. HOWEVER, THE PROBLEM RECURRED.

*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS MODEL AUDI, 2001 A6 2.1T HAS SPECIAL FRONT BRAKE FEATURE, such as double set of pads on each front wheel. Twice, under warranty the ROTORS were replaced because of severe WARPING causing GREAT pulsation in the Brake PEDAL, especially at HIGHWAY SPEEDS.

THIS PROBLEM occurred again at 69,000 mis, off warranty, AND The Dealer + Audi refused to Repair at their cost. - My son in law has an Audi A6 and had the same problem repaired under warranty.

-This is a Safety issue since applying a pulsating Brake at Highway speeds impedes the stopping distance in the event of an emergency.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/online

White Plains, NY

I have enclosed copies of work done under warranty by Paul H. Miller Audi dealer in Parsippany, N.J.

As per my complaint, the front rotors had to be replaced twice under warranty and now again out of warranty. I feel this it is very probable that something is inherently wrong with the rotors on the 2001 A6 2.7T model. After slightly under 16000 mis, the brakes began pulsating, particularly while braking at highway speeds. This causes a slowdown of the braking and lengthening of the braking distance.

The same problem occurred again just before the car was off warranty. Again, the pulsating caused the same reaction to braking time and distance.

Once again, in the upper 60,000 mile odometer reading the problem reappeared. This time even more severe. I returned to the selling dealer (Paul Miller) and they refused to give me any relief with respect to replacement of the front rotors. I said that something is wrong with the rotors in that I had a 1998 Audi A4 1.8T previously, clocked 75000 miles on it and never had to replace the rotors. The dealer still refused to give me any relief. I appealed to Audi home office. They refused also.

I will be having the rotors replaced by Classic Motors in Mt. Vernon, NY in the next few weeks. I might add that my son in law, John Fitzgerald, who had an a 2004 Audi A6 just had rotors replaced by Paul Miller, under warranty, at less than 30000 mis.

I believe that there are many A6 Audis on the road with the same problem, which constitutes a threat to them and other automobiles on the road. Please determine if Audi has this problem and institute a recall as you deem fit.

Many thanks,

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**