



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received

2005 JAN 17

14-DEC-2004

Repository ☐

Reference No.

10103779

OWNER INFORMATION (Type or Print)

Name

Address

City

SAN FRANCISCO

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, your name or address to the vehicle manufacturer.
Signature of Owner Date 12/30/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1 FMCU04111 K

Make

FORD

Model

ESCAPE

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number

Peninsula Ford

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Palo Alto

State CA

Zip Code 94305

Transmission Type

☒

Antilock Brakes

Powertrain

4 WHEEL DRIVE

AUTOMATIC

☒

Cruise Control

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

06-DEC-2004

Failure Mileage

Failure Speed

40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING APPROXIMATELY 40-50 MPH VEHICLE STARTED TO IDLE. THE BRAKES AND ACCELERATOR PEDAL FELT SLUGGISH, PULLED OVER, AND TURNED OFF VEHICLE. WAITED A FEW MINUTES AND RESTARTED VEHICLE. TOOK VEHICLE TO DEALERSHIP TO HAVE MECHANIC CHECK OUT PROBLEM. HAD RECALL 04V165000 REPAIRS PERFORMED IN MAY FOR ENGINE STALLING WHILE DRIVING. *AK

Computer for engine was
recalibrated in San Francisco
dealership.

ENGINE OIL and
SERVICE lights went on.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.