



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY ~1368

Date Received

2005

14-DEC-2004

Repository ☐

Reference No.
10103760

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City EASLEY State SC Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized NHTSA agent, NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 2-18-05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNDUP1317 [REDACTED] Make KIA Model SEDONA Model Year 2004
Date Purchased 07/28/04 Dealer's Name and Telephone Number FARRELL KIA 864-699-9090 Engine: No. Cylinders 6 Fuel Type: Unleaded
Original Owner ☒ Dealer's City SPARTANBURG State SC Zip Code [REDACTED]
Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain Vehicle Component Code 103000 POWER TRAIN: AUTOMATIC TRANSMISSION Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 16-NOV-2004 Failure Mileage 4800 Failure Speed 50
18-AUG-2004 1825

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM15ABC038) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 50 MPH VEHICLE STALLED. VEHICLE WAS STILL DRIVEABLE. DEALERSHIP INFORMED THE CONSUMER THAT THERE
TRANSMISSION FAILED. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK TO DATE,
THERE HAVE BEEN MULTIPLE ~~FAILURES~~ FAILURES; (1) OUTPUT SPEED SENSOR; (2)
TRANSMISSION X3; (3) THERMOSTAT ASSEMBLY; (4) POWER
STEERING LEAK; (4) INPUT SPEED SENSOR; (5) LOW GROUND
VOLTAGE; (6) FUSE BLOCK PROBLEMS, MILEAGE AT THIS
TIME = 8070. Vehicle out of service several weeks.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

A TOTAL 10 INCIDENTS TO DATE, INCLUDING 3-5 SEPARATE INCIDENTS WITH TRANSMISSION. OF THE 10 INCIDENTS, THE VEHICLE WAS NOT DRIVEABLE. ONE DEALER IT'S ALL IN THE ELECTRICAL HARNESS AND ALL CONNECTED.

ALSO, AM ADVISED DESIGN OF CRUISE CONTROL ALLOWS CAR TO ACCELERATE QUITE A BIT DOWN AN INCLINE - 45 TO 55. CAR SEEMS TO "RUN AWAY" WITH YOU W/O SLIGHTEST "SLOW DOWN" BY ENGINE/TRANSMISSION. DRIVER INSISTS THIS IS THE DESIGN ENGINEERING BY KIA. IT IS NOT SAFE!

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH2DOT

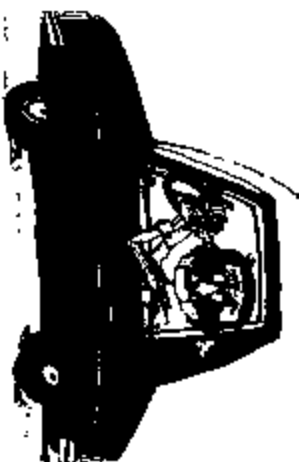
and dial toll free at

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(DASH) 2 DOT



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