



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1220

Date Received

8:04

Repository

13-DEC-2004

Reference No.
10103569

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SHELBY TOWNSHIP State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 2/6/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2MELM75W3VX [REDACTED] Make MERCURY Model GRAND MARQUIS Model Year 1997

Date Purchased 01-07-1999 Dealer's Name and Telephone Number JACK LENNER INC. / MERC 248-474-3110 Engine: No. Cylinders 8 Fuel Type: GAS
Original Owner Dealer's City State Zip Code

Transmission Type AUTO Antilock Brakes Cruise Control Powertrain Vehicle Component Code 063200 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM: MANIFOLD
Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-JAN-2004 Failure Mileage 83755 Failure Speed [REDACTED] ROCKING CAR TO GET OUT OF SNOW BANK

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE AIR INTAKE MANIFOLD; THE VEHICLE STARTED TO SMOKE. THE ANTI-FREEZE COMPLETELY DRAINED FROM THE VEHICLE. CONSUMER MANAGED TO DRIVE THE VEHICLE TO THE NEAREST DEALER. FOUND THE INTAKE MANIFOLD WAS CRACKED. CONTACTED FORD MANUFACTURER. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

while rocking car back & forth in snow bank. Car started smoking - lifted hood and saw all anti freeze gone. Took car to West Lincoln-Mercury dealer to get manifold replaced.

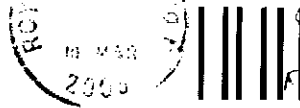
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U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

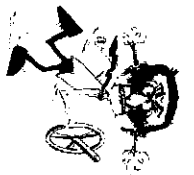


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

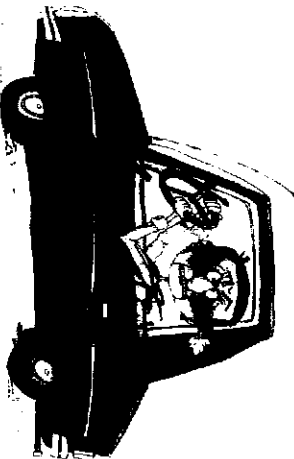
DASH2DOT and dial toll free at

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