

DAIMLERCHRYSLER

Please help us update our records by:

- Filling out the card to the right only if:

- The service described in the accompanying letter was previously performed on your vehicle (vehicle identification number printed on the card to the right) or
- You no longer own the vehicle (vehicle identification number printed on the card to the right) or your name and/or address has changed.

- Detach the card to the right and mail it to us, postage-free.

Thank you for handling this matter promptly.

DaimlerChrysler Corporation

83-006-0082 (10/88)

001818/116554 / C45-Atlanta

PLEASE HELP US UPDATE OUR RECORDS

- ☐ This service was previously performed on my vehicle (check one if applicable):
- ☐ My vehicle was inspected and found to be ok.
 - ☐ My vehicle was repaired.
- ☐ This vehicle was (check one if applicable):
- ☐ scrapped ☐ stolen ☐ exported
- ☐ This vehicle was sold to (check one if applicable):
- ☐ A dealer, or someone whose name and address is unknown.
 - ☐ Someone other than a dealer (type or print the new owner's name and address below).

Date of sale: _____

- ☐ Updated name and address (type or print the new owner's name and address of your new name and/or address if it has changed):

Owner's title (check one if applicable):

- | | | | |
|-------------------------------|-------------------------------|-------------------------------------|-----------------------------------|
| ☐ Mr. | ☐ Miss | ☐ Mr. & Mrs. | ☐ Dr. |
| ☐ Mrs. | ☐ Ms. | ☐ Rev. | ☐ Business |

First Name _____ MI _____

Last Name _____

Street Address _____

City _____

State _____ Zip Code _____

Vehicle Identification No. 001818
2B3HD46T7

Notification No.
C45

CARROLLTON, GA

CERTIFIED MAIL

7004 1160 0001 2740 6634



Recall Administration 480-00-85
 P.O. Box 218008 Auburn Hills, MI 48321-9959

add to
 10103476
 copy to
 DAD

What does it take to get your attention??

This is the 8th time I have responded to your card.

Service has not been performed on this vehicle. No inspection has been made

To review:

10/14/04 Local Dealer Scott Evans Carrollton
 he said no parts were available...
 would be in 4-6 weeks

12/3/04 I called D.O.T. hot line
 (their reference 10103476)

1/15/05 Scott Evans responded to my call...
 would be 3-4 weeks before
 they could "get to" vehicle

5/26/05 Complained to D.O.T. again

8/1/05 Still waiting to hear from
 somebody.

EXECUTIVE SECRETARIAT

2005 AUG 18 P 1:56

THREE



cc: NHT Highway Traffic Safety Admin.

Answer
 8/25/05

DAIMLERCHRYSLER

SAFETY RECALL - TRANSAXLE FLOOR SHIFTER IGNITION/PARK INTERLOCK

Dear DaimlerChrysler Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some of the following vehicles equipped with a floor mounted shifter and an automatic transaxle:

- 1993 through 1999 model year Chrysler Concorde, LHS and 300M, Dodge Intrepid and Eagle Vision
- 1995 through 1999 model year Chrysler Cirrus and Dodge Stratus
- 1996 through 1999 model year Chrysler Sebring Convertible and Plymouth Breeze

NOTE: Some of the above vehicles were involved in a previous recall which did not fully correct the ignition/park interlock system.

The problem is...

The transaxle floor shifter ignition/park interlock system on your vehicle (identified on the enclosed form) may become inoperative. This may allow the shifter to be moved out of the "Park" position with the ignition key removed (or in the "Lock" position). It may also allow the ignition key to be removed when the shifter has not been placed in the "Park" position. If the shifter is not in the "Park" position, these conditions could allow the vehicle to roll away and cause a crash without prior warning.

What DaimlerChrysler and your dealer will do...

DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the shift interlock system and either modify or replace the transaxle shifter as required. Shifter modification will take about ½ hour to complete. Shifter replacement, if necessary, will take about one hour. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety...

- Simply contact your dealer right away to schedule a service appointment.
- Bring the enclosed form with you to your dealer. It identifies the required service to the dealer.

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

***Buckle up
for Safety***

Customer Services Field Operations
DaimlerChrysler Corporation
C45

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.