

10103345

Attn: Consumer Complaint Department

2004 NOV 23 AM 10:28

A copy of this letter has been forwarded to the following:

**US Department of Transportation
National Department of Finance
Consumer Affairs Division
Suzuki Motor Corporation
Transouth Financial**

RECEIVED
NVS-215
2004 NOV 19 A 9:25
OFFICE OF
DEFECTS INVESTIGATION

I am seeking a written correspondence from higher above to help me resolve this matter. I have attached documentation of complaints, and proof to support my concerns.

Thanks

Justice
11/24/04

Jacksonville, Florida
November 6, 2004

Reference: Lemon
Vehicle: 2000 Suzuki Grand Vitara JLX 4wheel drive
Lien holder: Transouth Financial
Vin#: Js3td62v8y4113570

To Whom It May Concern:

I would like to express my concerns about the problems, which I have been having with my vehicle, and how I have received no resolution. I firmly believe this vehicle is a lemon. Not only my vehicle, but also all of the Suzuki Grand Vitara's. This vehicle was a problem from the time I purchased it. I will start by saying ^{that} I have contacted the Lien holder about problems with this vehicle, the warranty, and financing from day one, and was advised basically, this is my battle. I am now upside down in this vehicle, and I feel myself sinking. I feel that the vehicle is overpriced and should not be sold to consumers.

My background at the time purchase showed my beacon score to be very low. This was not by choice. I simply did not make enough to cover the bills. I have struggled to rebuild my credit history, and to maintain my job. I was unable to purchase a car that was reliable at dealership. In 1998, I lost my house, and car all at the same time. I started a new job, and moved into a new apartment. Since, I was unable to purchase a car for 6 months I walk 3 miles to work. There was no bus route in the area I lived. I got so sick from dehydration; I decided to catch a cab. A cab cost me \$284.00 a month to get to and from work. I was determined not to give up although I felt as though I was not going to make it. I refused to let my job go, with medical insurance, which I needed since both me, and my child has asthma. I am a single parent, so I made up mind that I would stabilize myself to make the payments on my next vehicle, maintain it properly, and try to keep it insured. With my rent being \$595.00, I could not afford a car and and insurance to total over \$500.00 also. I new there would be a repair. I have no other family here. So I spoke to mechanics, and was advised that if I purchase a vehicle the mileage should not be less than 50,000- 60,000. I should ask the dealer ship how many owners there were, and if there were any accidents. Also, take it to a mechanic to have a diagnostic check you noticed I did not mention odometer fraud, or recalls etc.

I was excited to receive a prior approval notice for estimated ^{at} \$27,000. 00, which was supposed to be a smart deal. For me, this meant that I could get a decent car a dealership. I did not have a down payment of anymore ^{than} \$400.00. I went to Ernie Palmer Westside Toyota in Jax, fl. Once again, I will remind you my credit was not good. But, I would

not select a car greater or close to this amount. My sales rep told me that I could look at any car on the lot. He asked me what did I want my payments to be. I stated at least min \$350.00 no higher. He said I needed a max, I stated no higher than 370.00. I also wanted the vehicle to be financed for 3 years. I was told verbally that would be the agreement, and he would see what he could about the payments I selected. Smart deal, was a plan where the payment would be automatically deducted from your checking account. I needed to leave them a voided check to begin the processing I did.

Transouth financed the car for 5 years; I was told that it would come out bi-weekly, under Smart Deal. This was a smart inconsistency. Transouth was my lien holder but they only allow monthly payments. I had high interest rate of 18.9% because of my credit. The deal car was an estimated \$16,100.00, with finance charges totaling an estimated 9,000. The vehicle came with a 30-day warranty, I purchased an extended warranty for repairs, and gap insurance for protection, which were all included in the financing.

I purchased my Suzuki on 09/12/01. I was told there was only 1 owner, no accidents. Diagnostic check was fine. Within the same week I brought the car back for squealing brakes. Toyota said that, Squealing brakes are common on these cars. They sounded like nails on a chalkboard then, and they still do now. I was told that rotors may be dusty, once the rain stops the squealing will stop. Toyota claimed to have fixed the rotors. My front brake pads, I have been replaced at 50,000 miles, I had a total brake job done at 77,000 miles, and new pads again at 90,000 miles, Services rendered by Toyota, were at 36,300 miles. They still squeal, and the pads have to be replaced to quickly. Toyota's job was the only job performed under warranty. I was not the original owner. The car was almost a year old, when I purchased it. Yes, they stop on the dime. But whenever new pads are added, or service is done they vibrate. I was told that is because they on too tight. I was also told the calipers were not built properly, and this was causing the brake pads to wear away quickly. I was also told the sensor was possibly too sensitive, and causing the squeal. I have been to Midas, Brake Depot, Tire Kingdom, and Firestone. After visiting Ken Chancey Suzuki, he heard my brakes. I was told that I would hear noise with any kind of pads. It was the parts that the other places used. Ken Chancey Suzuki stated they service at least 350 customers a month with this problem. The brakes also pull to left. Yes, I know I need a wheel alignment. But can I afford it now. Fidelity was the carrier for my extended warranty, which reads services would be covered for only 60 days from the effective date, or 36,000 miles, which is greater. I tried to contact them I received no response about this. I called my lien holder, and asked how could this be financed and not questioned, if it was not of any use. They stated I needed to contact Fidelity. Toyota says I needed to contact Fidelity. Then, in July of 2004. I received a notice your extended warranty has expired, I could qualify to purchase another extended warranty if I met the requirements. One of the requirements was the mileage. The mileage was 70,000. I am at estimated 94,900. I have put an estimated 58600 miles in 3 years. I purchased this vehicle, because it was good on a gas mileage for traveling. I no longer travel. I have not since August 2002.

The insurance rate. This vehicle has a high rollover rate. My driving record currently has 1 violation. I have shopped around for insurance and was advised this vehicle will also have higher rates because of this. I have researched and attached documentation to support this.

Other problems with this vehicle. In 2001, of May, my horn started blowing, and would not stop. I have no alarm, I contacted Suzuki, they asked me to bring it and pay \$60.00 to look at it, and diagnose the problem. They would apply the \$60.00 towards the parts and Labor. I took in to Firestone; the mechanic told me this was an electrical problem, which could be costly. Alternative I could remove the fuse until I could afford it. I remove the fuse, and the ABS light no longer comes on.

The tires cost \$123.00 a piece. Alternative I could reduce the size, but it would cause it to flip, per the rep at Tire Kingdom. I need 2 new tires now.

The tail light bulb went out in 2001; I went to Auto Zone and bought a new one. I began to wonder about this car, and I was told to research the VIN # for recalls. In 2002, I researched the VIN number. for recalls There was only one recall at the time. It was regarding the temperature gauge. I assumed since the recall said on 1999 Suzuki Vitara's, my vehicle was a 2000, so this problem was resolved. Later in 2003, I received a recall notice from Suzuki regarding the accelerator cable. They pulled up my VIN number and saw I had the recall pending on the temperature gauge also. They fixed them both for free. The recall for the accelerator cable is showing that it applies to my make and model, but I was still contacted to bring it.

I hear a ticking notice, but no one has diagnosed what that noise is. Not even the Suzuki dealer. In 2004, within the same week of replacing my brake pads due to grinding. I was on my way home from work. I checked fluids, because I noticed ~~my~~ had smoke coming thru the vents on the inside. My temperature gauge was on COOL. I drove for approximately 20 minutes, and at a traffic light. My car went from C to H all of a sudden, and cut off. The car would not crank. I finally managed to make it to crank, and stalled to Tire kingdom. The cap for the engine coolant was blown off, and the fluid leaked. The mechanic stated this could have cost me my transmission. He flushed the system and performed a diagnostic check and the Engine was fine. He said that he did not know what could have caused that, because I still had some coolant left. I was just there two days before for an oil change, and my fluids were fine.

Midas told me at 50,000 miles that I need new struts; this was to be replaced at 36,300. Any one else has not told me this. I have all of the maintenance checks, oil changes when I was supposing to. I cannot to have a vehicle, with safety problems, and mechanical problems, which are not being resolved. I pay 431.74 a month for a car payment and \$120.00 a month for insurance. My rent is 605. 22 a month. I am still having front mechanical problems, brake problems a car that is fairly new. I sent bills that I still I have

a copy of to my lien holder. I have spoken to them and sent a letter, I need higher assistance. I have attached a copy of the recalls notices which are on the website, that I have not been notified about regarding this vehicle. I asked KEN Chancey Suzuki was there any more recalls that I should be aware of. This was protocol, so that he could look and see, and fix them while was there for the most recent on concerning the Fuel system. He replied no that was it. I pulled my VIN number and I was told that for my vehicle history, there are 13 records. I have attached from the Alldata file, 2 recalls, and 15 service bulletins. They have fixed a total of 2 recalls for my vehicle.

Someone from the Department of Finance, US Department of Transportation, Consumer Affairs, Suzuki Motor Corporation, and all banks, credit unions, and finance companies should be aware of the technical problems, with these vehicles. These cars should be removed from the market. Based on what I have read they are not safe. They failed test for a crash from the side. Florida is a no fault state. Since, there is no protection in the warranties to cover cost for repair of these items, the financing institutions loose money, because consumers cannot afford the service all of the problems. Automobiles are not built to last anymore. After 5 years they are no longer good. All work performed is patchwork, if the computer chip is not replaced from what I was told by a mechanic. My problem is I am one of these consumers, who ~~are~~ currently upside down in loan. The vehicle is less than the pay off and the amount of my loan. My account manager Mike Murphy has said I should trade it. I cannot. Because, the payoff is too high. I will notify everyone who is affiliated with safety, financing, and even Congress to review all of these documents until someone here's my stress over this vehicle. I refused to view as a consumer who has an excuse. All of the proof is attached. I would like for a resolution to become of this. So that I can have a vehicle that is affordable, passed the safety test, no recalls, and parts are not expensive. and no high rollover rates.

Thank you,

*Recalls not reported by Suzuki
for repair*

Recall Warnings

Autos, Consumer Products, Food and Drugs

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Make : SUZUKI

Model : GRAND VITARA Year : 2000

Build Dates : -

NHTSA CAMPAIGN ID Number : 00E080000

Date Owner's Notified:
20001220Date Received by ODI:
20001226Date Added to Database:
20010102

Manufacturer's Involved: AMERICAN SUZUKI MOTOR CORP.

Manufacturer's Responsible for the Recall: AMERICAN SUZUKI MOTOR CORP.

Manufacturer Campaign Number:

Component: WHEELS

Potential Number Of Units Affected : 98

Summary:

EQUIPMENT DESCRIPTION: STEEL REPLACEMENT WHEELS, PART NO. 4310-885D21-27S, USED FOR SPARE PARTS ON 1999-2001 SUZUKI GRAND VITARA AND 2001 SUZUKI GRAND VITARA XL-7 MULTIPURPOSE PASSENGER VEHICLES. THE AFFECTED WHEELS WERE PRODUCED FROM JULY 30 THROUGH SEPTEMBER 20, 2000. THE THICKNESS OF THE STEEL WHEEL INBOARD OF THE AREA WHERE THE WHEEL RIM IS WELDED TO THE WHEEL DISK IS LESS THAN THE DESIGN SPECIFICATION.

Consequence:

THIS CONDITION CAN LEAD TO CRACKING OF THE WHEEL, GRADUAL LOSS OF AIR IN THE TIRE, AND POSSIBLE LOSS OF VEHICLE CONTROL.

Remedy:

DEALERS WERE NOTIFIED TO REMOVE ANY OF THESE AFFECTED WHEELS FROM THE STOCK INVENTORY AND RETURN TO AMERICAN SUZUKI MOTOR COMPANY. SUZUKI WILL NOTIFY ANY END USERS WHICH PURCHASED THE REPLACEMENT WHEELS OF THE DEFECT AND TO RETURN THEIR WHEELS TO SUZUKI FOR A FREE REPLACEMENT.

Report Initiator: MFR

Equipment Report

Regulation Part Number: Federal Motor Vehicle Safety Standard Number:

Notes:

CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATIONS AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

[Recall Categories](#)[Autos](#)[Clothing & Accessories](#)[Food & Drugs](#)[Health & Beauty](#)[Household & Office](#)[Infants & Children](#)[Music, Art & Hobbies](#)[Operating Equipment](#)[Outdoor Rec & Sports](#)[Pets & Pet Care](#)[Political Recalls](#)[Browse By Date](#)[Consumer News](#) [PRINT THIS PAGE](#)☒ [EMAIL THIS RECALL PAGE](#) [BOOKMARK THIS PAGE](#)[Home](#) > [Auto Recalls](#) > [Equipment](#) > [SUZUKI](#) > [GRAND VITARA](#) > [2000](#) >**NOLO STORE - Books, Eproducts & Software- Save Up to 40% Everyday**

Beat Your Ticket - Get a bum ticket? It's important to fight unfair tickets in court, but it's essential to understand the key strategies that will best position you to hear those glorious words, Not Guilty.

Win Your Personal Injury Claim - Evaluate how much your claim is worth, negotiate with insurance companies and obtain a full and



Returning AutoCheck user login:

Vehicle Record Summary

We found **13** records(s) for this vehicle

VIN: JS3TD62V8Y4113570

Year: 2000

Make: Suzuki

Model: Grand Vitara J1X/J1X Plus/Limited

Style/Body: Hardtop 4 Door

Engine: HFI V6 2.4L DOHC

Country of Assembly: Japan

This is your vehicle record summary

What do these results mean?

The records in the AutoCheck database can show this vehicle is "AutoCheck clean history," or uncover problems that can affect your safety and reduce

All AutoCheck Assured vehicles are eligible for Buyback Insurance. AutoCheck vehicle history report service that insures 110% of your vehicle's purchase and conditions for more information.

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Automotive Recalls and Technical Service Bulletins for 2003 Suzuki Truck Grand Vitara 4WD V6-2491cc 2.5L DOHC MFI.

Provided by ALLDATA



[Click Here For Full Technical Service Bulletins, Recall Information & More](#)

r/zone_tsb.pl?

Bulletins for 2003 Suzuki Truck Grand Vitara 4WD V6-2491cc 2.5L DOHC MFI

Safety Recalls

TSB Number	Issue Date	TSB Title
1. TS11	DEC 03	Recall - Accelerator Cable Replacement <i>fixed</i>
2. TS07	JUN 03	Recall - Poor Windshield Mounting Adhesion <i>not fixed not repaired</i>

Service Bulletins

TSB Number	Issue Date	TSB Title
1. TS01	FEB 04	Seat Belts - Slow or Incomplete Retraction
2. TS06R2	FEB 04	Engine - Oil Leaks From Left Front of Engine
3. TS02	JAN 04	Cooling System - Correct Coolant Usage
4. TS12	JAN 04	Engine - Timing Cover Resealing Revision
5. TS09	SEP 03	Keyless Entry - Transmitter Programming Revisions
6. TS02	AUG 03	Drivetrain - 4X4 Control System Manual Updates
7. TS08	JUN 03	Electrical - Main Fuse Blown
8. TS03	MAY 03	Engine - Repeat Rear Main Seal Replacement
9. TS09	MAR 03	Engine - Oil level 'Topping Off' Procedure
10. TS06	MAR 03	Interior - Seat Heater Inspection Correction
11. TS02	FEB 03	Engine - Connecting Rod Bearing Selection Revision
12. TS01	FEB 03	Engine - Rod Bearings/See TSB TS02 2003/02/10
13. TS02	DEC 02	Engine - Ticking Noise
14. TS04	DEC 02	Instruments - Thermometer Operational Characterist
15. TS02	SEP 02	Keyless Entry System - Inoperative Using Transmitt

[[Select a different engine](#) | [Select a different model](#) | [Select a different make](#) | [Select a different year](#)]

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Office of Defects Investigation

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TTY

- 1-800-424-9153 or
- 1-202-484-5238

Form Approved O.M.B. No. 2127-0009

File a Complaint

Use one of the following methods to file a complaint:

Web Forms

Non-Secure Submission

Secure Submission (Using SSL)



By Phone

Call the DOT Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236) and a NHTSA representative will record your complaint information.

By Mail

You may also print the web form out and fax it to (202) 366-7882 or mail it to:

U.S. Department of Transportation,
National Highway Traffic Safety Administration,
Office of Defects Investigation,
NSA-10.01, 400 7th Street, SW,
Washington, DC 20590.

General Information

Your complaint information will be entered into NHTSA's vehicle owner's complaint database used with other complaints to determine if a safety-related defect trend exists.

- If a safety-related defect exists in a motor vehicle or item of motor vehicle equipment, manufacturer must fix it at no cost to the owner. Your complaint is the first step in process.
- Government engineers analyze the problem. If warranted, the manufacturer is asked to conduct a recall. If the manufacturer does not initiate a recall, the government can initiate a recall.

Crash : No

Fire : No

Injuries: 0

ODI ID Number : 10030953

Date of Failure:
August 5, 2003

VIN : JS3TE62V7Y4...

Component: SERVICE BRAKES, HYDRAULIC:FOUNDATION
COMPONENTS:DISC

Summary:

I have this brake problem fixed 4 times in 3 weeks and needs repairs again in less than 30 days

DEFECTS AIR CONDITIONER CONDENSER DAMAGE BEHIND FAN ASSEMBLY. FAILURE OF CONDENSER IN LOCATION CONSISTENT WITH OTHER FAILURES BY OTHER OWNERS. PULL TO RIGHT WHILE DRIVING EVEN AFTER ALIGNMENT, SIMILAR TO OTHER OWNER COMPLAINTS. VIBRATION WHILE BRAKING AND PREMATURE WEAR, SIMILAR PROBLEMS WITH OTHER OWNERS. ITEMS SHOULD BE RECALLED AND REPAIRED.*AK

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Make : SUZUKI GRAND

Model :
VITARA

Year : 2000

Manufacturer : AMERICAN SUZUKI MOTOR
CORP.

Crash : No

Fire : No

Number of
Injuries: 0

ODI ID Number : 10046802

Date of Failure:
October 15, 2003

VIN : Not Available

Component: ENGINE AND ENGINE COOLING:ENGINE

Summary:

REAR MAIN SEAL IN THE V-6 ENGINE FAILED AND SPRAYED OIL OVER THE UNDERSIDE OF THE CAR. SMELLED LIKE IT COULD CATCH FIRE WITH THE OIL OPEN THE CATALYTIC CONVERTER.
*LA

Document Search

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Make : SUZUKI GRAND

Model :
VITARA

Year : 2000

Manufacturer : AMERICAN SUZUKI MOTOR
CORP.

Crash : Yes

Fire : No

Number of
Injuries: 0

ODI ID Number : 10059196

Date of Failure:

VIN : Not Available

Component: AIR BAGS

Summary:

Smell the same smell on some cars. But this supposed to be fixed

WHILE DRIVING 30-40 MPH CONSUMER LOST CONTROL OF VEHICLE AND HIT A TREE, AND VEHICLE ROLLED DOWN INTO A 15 FEET EMBANKMENT. UPON IMPACT, NONE OF THE AIRBAGS DEPLOYED. *AK

Document Search

☐ Check to Request Research. Submit below.

Make : SUZUKI GRAND

Model :
VITARA

Year : 2000

Manufacturer : AMERICAN SUZUKI MOTOR CORP.

Crash : No

Fire : No

Number of
Injuries: 0

ODI ID Number : 10074968

Date of Failure:
June 30, 2003

VIN : JS3TE62V8Y4...

Component: SERVICE BRAKES, HYDRAULIC:FOUNDATION
COMPONENTS:DISC:ROTOR

Summary:

THE BRAKES ON MY 2000 SUZUKI GRAND VITARA HAVE BEEN REPLACED 4 TIMES IN 4 YEARS. THEY WERE REPLACED IN JUNE OF 2003 3 TIMES WITHIN 2 MONTHS BECAUSE THEY SQUEAK AND MAKE GRINDING NOISES. I HAVE BEEN TOLD BY MY SERVICE PEOPLE THAT THEY CONTACTED SUZUKI DIRECTLY AND WERE TOLD TO PUT ON SPECIAL NO SQUEAK BRAKES SO THEY DID---THEY STILL SQUEAK AND SOMETIMES GRIND. I HAVE HAD THE SERVICE PEOPLE CHECK THEM SEVERAL TIMES AND THERE IS NOTHING THEY CAN DO TO FIX THE PROBLEM. WHEN WE REPLACED THE FIRST SET OF BRAKES--THE BRAKES WERE WORN REALLY STRANGE. ONE PAD WAS COMPLETELY GONE ON THE BOTTOM HALF AND REALLY THICK ON THE TOP HALF. I THOUGHT I KEPT THEM BUT AM NOT SURE. THEY HAVE NOT FAILED ME BUT I AM NOT SURE THAT THEY WON'T SOMETIME IF I HAVE TO PUT THEM ON QUICKLY. I HAVE HEARD OTHER GRAND VITARA'S WITH THE SAME PROBLEM--HAVE TALKED TO A COUPLE OF OWNERS AND THEY ARE JUST AS FRUSTRATED AS I AM. I ALSO HAD THE SAME IGNITION SWITCH PROBLEM AS ANOTHER PERSON HERE. I HAD TO HAVE MY SWITCH REPLACED 2 YEARS AGO AND NOW IT IS DOING THE SAME THING. I AGREE WITH THAT PERSON--IF I HAD NOT HAD IT DONE UNDER WARRANTY--IT WOULD HAVE COST 360.00 TO FIX. I WILL HAVE TO PAY THE 360.00 THIS TIME WHEN IT GOES OUT. SOMEONE NEEDS TO LOOK INTO SUZUKI'S MANUFACTURING OF THESE CARS. I ALSO HAD MY CONDENSER GO OUT ON ME IN AUGUST OF LAST YEAR. THAT IS A PART THAT IS NOT COVERED UNDER WARRANTY BECAUSE THEY SO SELDOM GO OUT. MY CAR HAS 95000 MILES ON IT AND ALREADY I HAVE PUT LOTS OF MONEY INTO IT!!! PLEASE HELP ME OUT AND DO SOME INVESTIGATION ON THESE CARS. THANKS. *AK

Document Search

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Request Research

Ken Chaney Suzuki reports they repair at least 500 customers a month with brake repairs. The dealer is too expensive to repair. If you do not bring the car to the dealer. You will find it hard to come in get parts. For this vehicle my comment, this car was poorly built to have to service at the same cost equivalent to servicing a luxury car.

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Make : SUZUKI GRAND **Model :** VITARA **Year :** 2000

Manufacturer : AMERICAN SUZUKI MOTOR CORP.

Crash : No **Fire :** No **Number of Injuries :** 0

ODI ID Number : 9005242 **Date of Failure:** October 23, 2001

VIN : JS3TD62V0Y4...

Component: SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:PADS

Summary:

BRAKES WENT UP ONLY AFTER PUTTING 11032 MILES ON THE VEHICLE, BRAKES PADS ON THE VEHICLE WERE NOT THE PROPER PADS FOR THE VEHICLE.

Document Search

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Make : SUZUKI GRAND **Model :** VITARA **Year :** 2000

Manufacturer : AMERICAN SUZUKI MOTOR CORP.

Crash : No **Fire :** No **Number of Injuries :** 0

ODI ID Number : 10030953 **Date of Failure:** August 5, 2003

VIN : JS3TE62V7Y4...

Component: EQUIPMENT:ELECTRICAL:AIR CONDITIONER

Summary:

DEFECTS AIR CONDITIONER CONDENSER DAMAGE BEHIND FAN ASSEMBLY. FAILURE OF CONDENSER IN LOCATION CONSISTENT WITH OTHER FAILURES BY OTHER OWNERS. PULL TO RIGHT WHILE DRIVING EVEN AFTER ALIGNMENT, SIMILAR TO OTHER OWNER COMPLAINTS. VIBRATION WHILE BRAKING AND PREMATURE WEAR, SIMILAR PROBLEMS WITH OTHER OWNERS. ITEMS SHOULD BE RECALLED AND REPAIRED.*AK

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Make : SUZUKI GRAND **Model :** VITARA **Year :** 2000

Manufacturer : AMERICAN SUZUKI MOTOR CORP.

Number of

ODI ID Number : 877072**Date of Failure:**
September 1, 2000**VIN : FILL IN...****Component: SUSPENSION:FRONT****Summary:**

WHILE TRAVELING HOME FROM DEALERSHIP VEHICLE
PULLED TO RIGHT. DEALER ALIGNED VEHICLE, BUT IT STILL
PULLS TO RIGHT. *AK

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VITARA**Year : 2000****Manufacturer : AMERICAN SUZUKI MOTOR
CORP.****Crash : No****Fire : No****Number of
Injuries: 0****ODI ID Number : 890060****Date of Failure:**
May 8, 2001**VIN : JS3TD62V4Y4...****Component: SUSPENSION:FRONT****Summary:**

WHILE DRIVING ABOUT 45 MPH STEERING WHEEL WILL
START VIBRATING. CONSUMER HAD TO DRIVE OFF ROAD TO
CONTROL VEHICLE. DEALER HAD REPLACED TIRES TO CORRECT
DEFECT, BUT PROBLEM STILL OCCURS. *AK

[Document Search](#)☐ Check to Request Research. Submit below.**Make : SUZUKI GRAND****Model :**
VITARA**Year : 2000****Manufacturer : AMERICAN SUZUKI MOTOR
CORP.****Crash : No****Fire : No****Number of
Injuries: 0****ODI ID Number : 8012660****Date of Failure:**
June 1, 2002**VIN : 2S3TD52B216...****Component: VISIBILITY:GLASS, SIDE/REAR****Summary:**

WHILE TRAVELING ON HIGHWAY RIGHT PASSENGER
WINDOW WILL VIBRATE HARD, AND THERE IS A LOUD NOISE.
DEALERSHIP IS AWARE OF PROBLEM.*AK

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Report Date : October 28, 2004 at 11:57 AM

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TYPE :

YEAR : 2000

Make : SUZUKI GRAND

Model : VITARA

Type : ANY

Print Version

Results : 10 | All records displayed

Make : SUZUKI GRAND

Model :
VITARA

Year : 2000

Manufacturer : AMERICAN SUZUKI MOTOR CORP.

Crash : No

Fire : No

Number of
Injuries: 0

ODI ID Number : 765312

Date of Failure:
June 15, 2002

VIN : 2S3TA52C0Y6...

Component: EQUIPMENT:ELECTRICAL:AIR CONDITIONER

Summary:

CONDENSER FINS BEHIND ELECTRIC FAN ARE BENT/SMASHED; FAN BLADES APPEAR NOT TO HAVE CONTACTED FIN AREA; NO FRONT END DAMAGE; FINS OUTSIDE FAN AREA APPEAR IN NEW CONDITION; ONE OTHER VEHICLE AT DEALER CHECKED AND HAS SIMILAR DAMAGE; APPEARS TO BE DESIGN PROBLEM

Document Search

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Make : SUZUKI GRAND

Model :
VITARA

Year : 2000

Manufacturer : AMERICAN SUZUKI MOTOR CORP.

Crash : No

Fire : No

Number of Injuries:
0

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Suzuki, must be aware of the consumers having the same problems. No one should have to take a vehicle to dealer for something simple I have my maintenance done on time, and on schedule. Ken chancey Suzuki advised me it's the parts other places like Firestone, Tire Kingdom, and Brake Depot use. I will have noise with any brake pads on the car, but it will not sound as loud, as mine does. You can hear me coming when I brake lightly. I have had them flushed, new rotor, all brake pads. when put on too tight they vibrate. So, I had firestone to loosen them. They pull to the left when I brake. I am sick of it all.

*not Recalled by Suzuki
I replaced*

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Make : SUZUKI

Model : VITARA

Year : 1999

Build Dates : 19980901 - 19990630

NHTSA CAMPAIGN ID Number : 98V273002

Date Owner's Notified:
19991112

Date Received by ODI:
19991015

Date Added to Database:
19991026

Manufacturer's Involved: AMERICAN SUZUKI MOTOR CORP.

Manufacturer's Responsible for the Recall: AMERICAN SUZUKI MOTOR CORP.

Manufacturer Campaign Number:

Component: EXTERIOR LIGHTING: BRAKE LIGHTS: SWITCH

Potential Number Of Units Affected : 8408

Summary:

VEHICLE DESCRIPTION: PASSENGER VEHICLES. SOME OF THESE VEHICLES HAVE AN INOPERATIVE BRAKE LAMP-ACTUATING SWITCH. IF THE BRAKE LAMP-ACTUATING SWITCH DOES NOT FUNCTION PROPERLY WHEN THE BRAKE PEDAL IS DEPRESSED, THE BRAKE LIGHTS MAY BE INOPERATIVE. ON VEHICLES EQUIPPED WITH AUTOMATIC TRANSAXLE, A FAILURE IN THE BRAKE LAMP-ACTUATING SWITCH MAY ALSO PREVENT SHIFTING OUT OF PARK. THIS DOES NOT COMPLY WITH THE REQUIREMENTS OF FMVSS NO. 108, "LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT."

Consequence:

IF THIS WERE TO OCCUR WHILE THE VEHICLE WAS IN MOTION AND ANOTHER VEHICLE WAS FOLLOWING CLOSELY, A VEHICLE CRASH COULD OCCUR.

Remedy:

DEALERS WILL REPLACE THE STOP LAMP SWITCH ASSEMBLY.

Report Initiator: MFR

Vehicles Report

Regulation Part Number:
571

Federal Motor Vehicle Safety Standard Number: 108

Notes:

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Make : SUZUKI

Model : VITARA

Year : 1999

Build Dates : - 19990607

NHTSA CAMPAIGN ID Number : 99V156000

Date Owner's Notified:
19990706Date Received by ODI:
19990628Date Added to Database:
19990630

Manufacturer's Involved: AMERICAN SUZUKI MOTOR CORP.

Manufacturer's Responsible for the Recall: AMERICAN SUZUKI MOTOR CORP.

Manufacturer Campaign Number: SE

Component: SEAT BELTS:FRONT:ANCHORAGE

Potential Number Of Units Affected : 1273

Summary:

VEHICLE DESCRIPTION: 2-DOOR PASSENGER VEHICLES. DURING PORT INSTALLATION OF REAR STEREO SPEAKERS, THE FRONT SEAT BELT LOWER ANCHOR BOLTS WERE REMOVED TO FACILITATE THE REAR SPEAKER INSTALLATION AND MAY NOT HAVE BEEN TORQUED TO SPECIFICATION AFTER INSTALLATION OF THE SPEAKERS.

Consequence:

IN THE EVENT OF A CRASH, THE SEAT BELTS MAY NOT PROPERLY RESTRAIN AN OCCUPANT INCREASING THE RISK OF INJURY.

Remedy:

DEALERS WILL RETORQUE BOTH OF THE FRONT SEAT BELT LOWER ANCHOR BOLTS TO SPECIFICATION.

Report Initiator: MFR

Vehicles Report

Regulation Part Number: Federal Motor Vehicle Safety Standard Number:

Notes:

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Make : SUZUKI

Model : VITARA

Year : 1999

Build Dates : - 19990807

NHTSA CAMPAIGN ID Number : 99V154000

Date Owner's Notified:
19990708

Date Received by ODI:
19990828

Date Added to Database:
19990830

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Manufacturer's Involved: AMERICAN SUZUKI MOTOR CORP.

Manufacturer's Responsible for the Recall: AMERICAN SUZUKI MOTOR CORP.

Manufacturer Campaign Number: SE

Component: EQUIPMENT:ELECTRICAL:RADIO/TAPE DECK/CD ETC.

Potential Number Of Units Affected : 1273

Summary:

VEHICLE DESCRIPTION: 2-DOOR PASSENGER VEHICLES. DURING PORT INSTALLATION OF REAR STEREO SPEAKERS, THE VEHICLES WIRING HARNESS COULD HAVE BEEN PINCHED BETWEEN THE REAR STEREO SPEAKER AND SPEAKER RETAINING PLATE.

Consequence:

AN ELECTRICAL SHORT COULD OCCUR DUE TO THE PINCHED WIRES.

Remedy:

DEALERS WILL INSPECT THE POSITION/CONDITION OF THE REAR WIRING HARNESS AND REPAIR THE WIRING HARNESS, IF NECESSARY.

Report Initiator: MFR

[Vehicles Report](#)

Regulation Part Number: Federal Motor Vehicle Safety Standard Number:

Notes:

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Your Name:

Make : SUZUKI

Model : VITARA

Year : 1999

Build Dates : 19981101 - 19981215

NHTSA CAMPAIGN ID Number : 98V324002

Date Owner's Notified:
19981221

Date Received by ODI:
19990209

Date Added to Database:
19990211

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Manufacturer's Involved: AMERICAN SUZUKI MOTOR CORP.

Manufacturer's Responsible for the Recall: AMERICAN SUZUKI MOTOR CORP.

Manufacturer Campaign Number:

Component: STEERING:WHEEL AND HANDLE BAR

Potential Number Of Units Affected : 38

Summary:

VEHICLE DESCRIPTION: SPORT UTILITY VEHICLES. THE COUPLING THAT CONNECTS THE STEERING COLUMN SHAFT TO THE INTERMEDIATE STEERING SHAFT IS CRACKED. THIS COULD ALLOW THE STEERING SHAFTS TO SEPARATE.

Consequence:

IF THIS WERE TO OCCUR WHILE THE VEHICLE WAS IN MOTION, A LOSS OF STEERING CONTROL COULD OCCUR INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL REPLACE THE STEERING SHAFT COUPLING.

Report Initiator: MFR

[Vehicles Report](#)

Regulation Part Number: Federal Motor Vehicle Safety Standard Number:

Notes:

CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATIONS AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

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Make: SUZUKI

Model: VITARA

Year: 2004

Build Dates: 20030701 - 20030930

NHTSA CAMPAIGN ID Number: 04V427000

Date Owner's Notified:
20040829Date Received by ODI:
20040830Date Added to Database:
20040831

Manufacturer's Involved: AMERICAN SUZUKI MOTOR CORP.

Manufacturer's Responsible for the Recall: AMERICAN SUZUKI MOTOR CORP.

Manufacturer Campaign Number: 99-ER

Component: FUEL SYSTEM, GASOLINE

Potential Number Of Units Affected: 172093

Summary:

ON CERTAIN PASSENGER VEHICLES, UNDER AMBIENT TEMPERATURES BELOW -25 DEGREES CELSIUS, MOISTURE CAN FREEZE IN THE FUEL PRESSURE REGULATOR. AS A RESULT, FUEL SYSTEM PRESSURE MAY INCREASE AT THE TIME OF ENGINE START UP, CAUSING FUEL LOSS AT THE FUEL PIPE/FUEL HOSE CONNECTION.

Consequence:

FUEL LOSS IN THE PRESENCE OF AN IGNITION SOURCE COULD RESULT IN A FIRE.

Remedy:

DEALERS WILL REPLACE THE FUEL PRESSURE REGULATOR, THE FUEL DELIVER HOSE AND REPLACE THE HOSE CLAMP WITH AN IMPROVED CLAMP. THE RECALL BEGAN ON SEPTEMBER 29, 2004. OWNERS SHOULD CONTACT SUZUKI AT 1-800-934-0934.

Report Initiator: MFR

Vehicles Report

Regulation Part Number: Federal Motor Vehicle Safety Standard Number:

Notes:

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Make : SUZUKI

Model : XL-7

Year : 2002

Build Dates : 20000901 - 20030630

NHTSA CAMPAIGN ID Number : 03V512000

Date Owner's Notified:
20040105Date Received by ODI:
20031205Date Added to Database:
20031211

Manufacturer's Involved: AMERICAN SUZUKI MOTOR CORP.

Manufacturer's Responsible for the Recall: AMERICAN SUZUKI MOTOR CORP.

Manufacturer Campaign Number: EM

Component: VEHICLE SPEED CONTROL:CABLES

Potential Number Of Units Affected : 198878

Summary:

ON CERTAIN SPORT UTILITY VEHICLES, THE ACCELERATOR CABLE CASING CAP THAT IS ATTACHED TO THE VEHICLE FIREWALL CAN CRACK DUE TO EXTENDED EXPOSURE TO FORCES FROM THE ACCELERATOR CABLE AND INSUFFICIENT LONG-TERM DURABILITY OF THE PLASTIC CASING CAP. IF THE CASING CAP BECOMES CRACKED, MOVEMENT OF THE INNER ACCELERATOR CABLE THROUGH THE CAP CAN CAUSE THE INNER ACCELERATOR CABLE TO BECOME FRAYED.

Consequence:

IF THE INNER ACCELERATOR CABLE BECOMES FRAYED, IT CAN STICK DURING VEHICLE OPERATION. IN THE CASE WHERE AN ACCELERATOR CABLE STICKS, THE DRIVER COULD HAVE DIFFICULTY CONTROLLING VEHICLE SPEED, WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE ACCELERATOR CABLE, WHICH INCLUDES THE PLASTIC CASING CAP. OWNER NOTIFICATION BEGAN ON JANUARY 5, 2004. OWNERS SHOULD CONTACT SUZUKI AT 1-800-834-0934.

Report Initiator: MFR

Vehicles Report

Regulation Part Number: Federal Motor Vehicle Safety Standard Number:

Notes:

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American Suzuki Motor Corporation

Models: Suzuki Esteem Year: 2002
Suzuki Grand Vitara Years: 2002-2003
Suzuki Grand Vitara XL-7 Years: 2002-2003

Number Potentially Involved: 5,319

Dates of Manufacture: December 2001 - February 2003

Noncompliance: Certain vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 212, "Windshield Mounting." The windshield may not be properly secured to the vehicle body due to insufficient adhesion between the paint applied during the second-stage painting process and the paint applied during final-stage painting. If the windshield is not properly secured, it may separate from the vehicle during a crash, which could result in the ejection of unbelted occupants, increasing the risk of severe injury or death.

Remedy: Dealers will inspect these vehicles. Vehicles that are found to have insufficient paint adhesion will either have the problem remedied by repainting, or will be replaced, or repurchased and destroyed. The manufacturer has reported that owner notification is expected to begin during July 2003. Owners may contact Suzuki at 1-800-934-0834.

[NHTSA Recall No. 03V223/Suzuki Recall No. EC]

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Automotive Recalls and Technical Service Bulletins for 2003 Suzuki Truck Grand Vitara 4WD V6-2491cc 2.5L DOHC MFI.

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r/zone_tsb.pl?

I wonder why
I was not aware of
this when purchased.
Could this be
possible 13/out of
the 15 under my VIN #?
I think so

Bulletins for 2003 Suzuki Truck Grand Vitara 4WD V6-2491cc 2.5L DOHC MFI

Safety Recalls

TSB Number	Issue Date	TSB Title
1. TS11	DEC 03	Recall - Accelerator Cable Replacement
2. TS07	JUN 03	Recall - Poor Windshield Mounting Adhesion

Service Bulletins

TSB Number	Issue Date	TSB Title
1. TS01	FEB 04	Seat Belts - Slow or Incomplete Retraction
2. TS06R2	FEB 04	Engine - Oil Leaks From Left Front of Engine
3. TS02	JAN 04	Cooling System - Correct Coolant Usage
4. TS12	JAN 04	Engine - Timing Cover Resealing Revision
5. TS09	SEP 03	Keyless Entry - Transmitter Programming Revisions
6. TS02	AUG 03	Drivetrain - 4X4 Control System Manual Updates
7. TS08	JUN 03	Electrical - Main Fuse Blown
8. TS03	MAY 03	Engine - Repeat Rear Main Seal Replacement
9. TS09	MAR 03	Engine - Oil level 'Topping Off' Procedure
10. TS06	MAR 03	Interior - Seat Feather Inspection Correction
11. TS02	FEB 03	Engine - Connecting Rod Bearing Selection Revision
12. TS01	FEB 03	Engine - Rod Bearings/See TSB TS02 2003/02/10
13. TS02	DEC 02	Engine - Ticking Noise
14. TS04	DEC 02	Instruments - Thermometer Operational Characterist
15. TS02	SEP 02	Keyless Entry System - Inoperative Using Transmitt

[[Select a different engine](#) | [Select a different model](#) | [Select a different make](#) | [Select a different year](#)]

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