



U. S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT (1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

Repository ☐

Reference No.
10103277

DEC-2004

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LOS ANGELES State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
SALNM222X2A [REDACTED]

Make
LAND ROVER

Model
FREELANDER

Model Year
2002

Date Purchased
4/6/02

Dealer's Name and Telephone Number
LAND ROVER ENGINE 818 990 9870

Engine:
No: Cylinders 6

Fuel Type:

Original Owner
☒

Dealer's City
ENGLEWOOD, CA

State
CA

Zip Code
91436

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code
034530 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
07-NOV-2002

Failure Mileage
29885
5,000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

*WHILE APPLYING THE BRAKE PEDAL CONSUMER HEARD A LOUD SQUEAKING NOISE. THEN, VEHICLE VIBRATED UNCONTROLLABLY. CONSUMER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE, AND PULLED OVER. VEHICLE WAS TOWED TO THE DEALER FOR INSPECTION, AND MECHANIC INFORMED DETERMINED THAT BRAKE ROTORS AND PADS NEEDED TO BE REPLACED, AND REPLACED THEM. HOWEVER, THE PROBLEM RECURRED. ~~2~~ 2 TIMES
* COOLANT SYSTEM BROKE DOWN 5 TIMES. LAST TIME FIRST TIME AT 3000 MILES. THIS LAST TIME AT 43,000 MILES - NOW THEY HAD TO REPLACE THE ENGINE.
* SEVERAL OTHER ELECTRICAL ISSUES: BRAKE LIGHTS NOT SEEN BY OTHER DRIVERS OR COP CARS AS THEY ARE TOO LOW AND BURN EASILY.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

LAND ROVER TREE LANDERS SHOULD BE TIEED AGAIN AND SHOULD NOT
BE ON THE ROAD. THEY HAVE TOO MANY PROBLEMS W/ ENGINE AND
BRAKES TO BE SAFE.

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

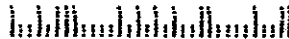
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

ATTACH ADDITIONAL SHEETS IF NECESSARY

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

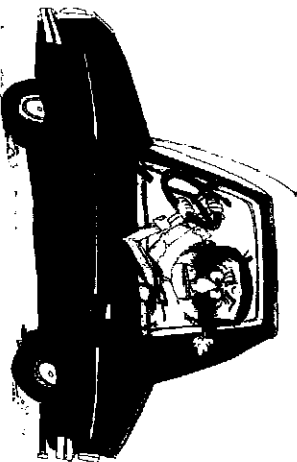
**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR**

DASH2DOT

and dial toll free at

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1-888-327-4236**

DOT Auto Safety Hotline
(DASH) 2 DOT



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