



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

06-DEC-2004

Repository ☐

Reference No.
10103202

OWNER INFORMATION (Type or Print)

Name

Address

City

MADISON

State WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1HD1HA2132

Make

HARLEY DAVIDSON

Model

V-ROD

Model Year

2004
2002

Date Purchased

10-11-03

Dealer's Name and Telephone Number

CAPITAL CITY 221-2761

Engine:

No. Cylinders

2

Fuel Type:

Gas

Original Owner

☒ No

Dealer's City

MADISON

State

WI

Zip Code

Vehicle Component Code

113100 ELECTRICAL SYSTEM: STARTER ASSEMBLY: SOLENOID

Multiple Failure: 1

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

08-DEC-2004

Failure Mileage

Many

Failure Speed

65 NO

5 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC098)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE MOTORCYCLE STALLED. CONSUMER WAS ABLE TO RESTART THE MOTORCYCLE AND DROVE IT TO THE DEALER FOR INSPECTION. MECHANIC DETERMINED THAT STARTER ASSEMBLY: SOLENOID NEEDED TO BE REPLACED. *AK

NO S.S.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IN NUMEROUS SITUATIONS THE BIKE HAS STALLED, TYPICALLY WHEN STARTING OUT IN FIRST GEAR & PARTICULARLY WHEN OTHERS ARE DRIVING. THE BIKE HAS TO BE REVED UP HIGH TO GET IT GOING. HARLEY-DAVIDSON HAS REPLACED THE FRONT SPROCKET ON 10th & 10th MODELS TO SOLVE THE PROBLEM BUT HAVE NOT RECALLED THE EARLIER MODELS.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

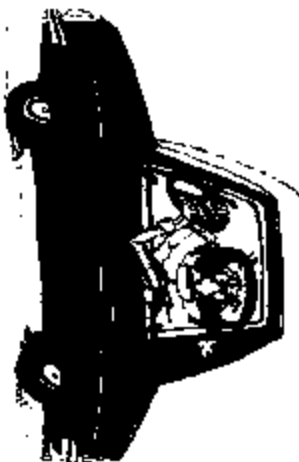
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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