



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2005 JAN 26

03-DEC-2004

Repository ☐

Reference No. 38
10102073

OWNER INFORMATION (Type or Print)

Name ☐
Address ☐
City FERNDALE State MI Zip Code ☐

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2C3HD46R2YH ☐

Make CHRYSLER Model CONCORDE Model Year 2000

Date Purchased 9/27/2002 Dealer's Name and Telephone Number 248-398-8800
Matthews-Hargreaves Chevrolet Co. Engine: No: Cylinders Fuel Type: Gas

Original Owner ☐ Dealer's City Royal Oak State MI Zip Code 48068

Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain FRONT WHEEL DRIVE

Vehicle Component Code
D81110 ENGINE AND ENGINE COOLING:ENGINE:GASOLINE:BELTS A/
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 30-NOV-2004 Failure Mileage 45986 Failure Speed 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/B55R15)

DOT No. (Example: DOTM18ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: _____

Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____

Seat Type: _____ Installation System: _____

Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT APPROXIMATELY 40 MPH ENGINE SEIZED. CONSUMER WAS UNABLE TO RESTART THE VEHICLE. HAD THE VEHICLE TOWED TO THE DEALERSHIP, WHERE IT WAS EVALUATED AND IS CURRENTLY BEING SERVICED. CONSUMER WAS INFORMED THAT THE TIMING CHAIN FAILED. AND THERE WAS SLUDGE IN THE ENGINE. VEHICLE IS EQUIPPED WITH A 2.7 LITER ENGINE. IT WAS PROPERLY MAINTAINED. *AK

Repairs were made, car was driven 22 miles when a grinding noise was heard from engine. Car was returned to dealership for additional repairs, all totaling \$1,950.00

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**