



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-STOP
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1220

Date Received

2004 DEC 03

Repository ☐

03-DEC-2004

Reference No. 17
10102071

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ANN ARBOR State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an [REDACTED] your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 12/14/04 ☒ YES ☐ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
VIN MS882752 [REDACTED] Make VOLVO Model S40 Model Year 2005
Date Purchased 10/13/04 Dealer's Name and Telephone Number 734-668-6100 Engine: No. Cylinders 5 Fuel Type: REG. GAS
Original Owner ☒ Dealer's City ANN ARBOR State MI Zip Code 48103
Transmission Type AUTO. ☒ Antilock Brakes ☒ Cruise Control Powertrain FWD
Vehicle Component Code 031000 SERVICE BRAKES, HYDRAULIC: PEDALS AND LINKAGES
Multiple Failure: 1 (DESIGN PROBLEM)

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-OCT-2004 Failure Mileage (PURCHASE DATE) Failure Speed (NO COMPONENT FAILURE)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/85R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
(i.e. parts repaired or replaced (and if old part is available)).

CONSUMER STATES THE DISTANCE BETWEEN THE BRAKE PEDAL AND THE TUNNEL IS 5.1 INCHES. THIS DOES NOT LEAVE ENOUGH ROOM FOR FOOT MANEUVERING. CONSUMER FEELS IT IS A DESIGN DEFECT. *AK

My Meris Slip II shoe sole width is 5.0 inches maximum. This leaves only 0.1 inch clearance to move my foot onto and off the accelerator. This is extremely difficult and frequently impossible without "catching" the left side of my shoe sole on the right edge of the brake pedal, making it difficult to safely operate the vehicle. I have never before encountered this problem in driving and testing many, many vehicles for over 48 years.

Include, if available, Police/Fire Department Report. P

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.