



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository ☐

2005 JAN 24 AM 2:34
01-DEC-2004

Reference No.
10101958

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City DUARTE State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize the use of this information to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of your signature, the name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 12/09/04

VEHICLE INFORMATION

17-Digit Vehicle Identification Number located at bottom of windshield on driver's side

KMH0N45D91L

Make

HYUNDAI

Model

ELANTRA

Model Year

2001

Date Purchased

11/18/01

Dealer's Name and Telephone Number

Bendick Hyundai

Engine:

No. Cylinders

4

Fuel Type:

Gas

Original Owner

☒

Dealer's City

El Monte, CA 91731

State

CA

Zip Code

91731

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☐ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

021640 SUSPENSION: FRONT: CONTROL ARM: LOWER BALL JOINT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
23-NOV-2004

Failure Mileage
87198

Failure Speed
70

Ball Joints Cracked. Tire fell off on FWY.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fine

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER WAS TRAVELING AT APPROXIMATELY 70 MPH ON THE FREEWAY AND THE FRONT LEFT TIRE BECAME DETACHED FROM THE VEHICLE. THE BALL JOINTS CRACKED, CAUSING THIS DEFECT TO OCCUR. CONSUMER CONTACTED THE MANUFACTURER, BUT THEY HAVE NOT DONE ANYTHING ABOUT THE ISSUE. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**