



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FDR AGENCY USE ONLY 100222

Date Received: 2005 JAN 26 01-DEC-2004 IN ?
Repository
Reference No. 10101912

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: OVIEDO State: FL Zip Code: [REDACTED]
Do you authorize NHTSA to contact the manufacturer of your vehicle?
In the absence of a signature of owner, please print name or address to the vehicle manufacturer. YES NO
Signature of Owner: [REDACTED] Date: 12/15/04

Daytime Telephone Number: [REDACTED]
Evening Telephone Number: [REDACTED]
E-mail Address: [REDACTED]

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G2NF6ZE7Y0 [REDACTED]
Make: PONTIAC Model: GRAND AM Model Year: 2000
Date Purchased: 1/2002 Dealer's Name and Telephone Number: ENTERPRISE CAR SALES
Original Owner: Dealer's City: ORLANDO State: FL Zip Code: 6
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control
Powertrain: REAR WHEEL DRIVE
Vehicle Component Code: 127000 EXTERIOR LIGHTING: HAZARD FLASHING WARNING LIGHTS
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 12-NOV-2003 Failure Mileage: 75K Failure Speed: [REDACTED]
Description: INTERMITTENT FUNCTION OF HAZARD SWITCH INTERRUPTS TURN SIGNAL FUNCTION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/85R15): [REDACTED]
DOT No. (Example DOTM19ABC038): [REDACTED] Original Equipment Prior Repair
Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: [REDACTED]

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

THE HAZARD AND TURN SIGNAL LIGHTS WORKED INTERMITTENTLY. THIS VEHICLE WAS NOT INCLUDED IN THE NHTSA RECALL 09V327000 DUE TO VIN. *AK.
TAPPING ON HAZARD SWITCH WILL CAUSE TURN SIGNALS TO FUNCTION FOR A SHORT PERIOD

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act, and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.