



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

Repository

04
01-DEC-2004

Reference No.
10101910

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SAINT LOUIS State MO Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, NHTSA will NOT use your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 12/19/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J4GW68N1XC [REDACTED]
3/24/99 NOW - MARTY CANALE
Make JEEP Model GRAND CHEROKEE Model Year 1999
Date Purchased 08-NOV-2001 Dealer's Name and Telephone Number LANDMARK JEEP (314) 838-9300 Engine: No. Cylinders 8 Fuel Type: Gas
Original Owner Dealer's City FLORISSANT State MO Zip Code 63031
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain ALL WHEEL DRIVE Vehicle Component Code 141100 AIR BAGS FRONTAL; SENSOR/CONTROL MODULE
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 11-NOV-2004 Failure Mileage 115313 Failure Speed PROBLEM STARTED 9/16/04 - MILEAGE 113,031
PROBLEM REPAIRED 11/11/04. MILEAGE 115,313

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE AIR BAG LIGHT ILLUMINATED INTERMITTENTLY WHILE DRIVING. DEALER WAS NOTIFIED. ALTHOUGH THERE WAS A RECALL CONCERNING THE CLOCK SPRING DEALER INFORMED THE CONSUMER THAT HIS VEHICLE WAS NOT COVERED UNDER THE RECALL DUE TO VIN. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

recalls & safety alerts

With Vioxx off the market, what alternatives do patients have?

Merck & Co.'s Sept. 30 decision to pull the pain reliever Vioxx off the market has millions of patients looking for new treatments—and the choice isn't simple. Vioxx (rofecoxib) is a selective COX-2 inhibitor, a class of drugs that may be less likely to cause ulcers and gastrointestinal bleeding than older anti-inflammatory drugs.

The Merck study that prompted the drug's withdrawal involved some 2,600 people. The trial was halted prematurely because of a marked increase in heart attack and stroke among patients who took Vioxx for more than 18 months.

Previous studies by Merck and others had raised similar concerns about Vioxx's effects on the heart. The Food and Drug

Administration had already required Merck to add a warning label in 2002 after a large clinical trial suggested that Vioxx might increase coronary risk. Studies of competing drugs—Celebrex and Bextra (valdecoxib), both from Pfizer—have not shown increased cardiovascular risk.

WHAT TO DO

Stop taking Vioxx. Merck says it will reimburse patients for all unused pills; for instructions, go to www.vioxx.com or call 888-368-4699. The increased risk of heart attack and stroke should disappear once you stop taking Vioxx.

If you have no increased risk of ulcers or gastrointestinal bleeding, consider

older anti-inflammatory pain relievers. They are just as effective and much less expensive than Vioxx.

If you do have an increased risk of ulcers or bleeding, you can switch to one of the older drugs plus a proton-pump inhibitor, such as omeprazole (Prilosec). Or, if you have low cardiovascular risk, you can take either that combination or Celebrex. Discontinue the drugs and contact your doctor if you have gastrointestinal pain or bleeding.

Talk with your doctor about other ways to relieve arthritis pain, including heat and cold, exercise, creams, joint-protecting devices, or supplements such as glucosamine and chondroitin.

ELECTRONICS

AC adapters for Dell notebook computers Could overheat, catch fire, and pose shock hazard.

Products: 990,000 adapters sold separately 9/98 to 2/02 through Dell's Web site and customer-service center for \$30 to \$70, and with Dell Latitude, Inspiron, and Precision notebook computers. Adapters came with these models: Latitude CP, CPI, CPIA, CPTC, CPIX, CPxH, CPTV, CS, CSx, CPxJ, CPTS, C500, C510, C600, C610, C800, C810, and V700; Latitude C-Dock docking station and C-Port port replicator; Inspiron 2500, 2600, 3700, 3800, 4000, 4100, 4150, 5000, 5000e, 7500, 7550, 8000, and 8100; Inspiron Advanced Port Replicator and Docking Station; and Precision M40. Suspect adapters, made by Delta Electronics of Taiwan, have words "DELL" and "P/N 9364U," "P/N 7832D," or "P/N 4983D" printed on back. Dell says the hazard is caused by repeated bending of the adapter cord, which could cause damage at the joint where the AC inlet pins connect to the adapter's circuit board. According to the Consumer Product Safety Commission, Dell has received seven reports of adapters overheating, one incident resulting in a minor burn.

What to do: Dell is notifying known owners by e-mail, phone, or letter. You can contact Dell at 800-418-8590, www.delladapterprogram.com, or 9701 Metric Blvd., Austin, TX 78758. Attn: Adapter Program. Dell will offer a free replacement.

VEHICLES AND EQUIPMENT

'98-00 Chrysler, Dodge, and Plymouth minivans

Driver's side air bag could fail.

Products: 955,000 minivans including Chrysler Town & Country, Dodge Caravan and Grand Caravan, and Plymouth Voyager and Grand Voyager. Recall also includes 246,000 more of the vehicles, most of which

FOR SAFETY ALERTS and to report a dangerous product, go to www.recalls.gov. You can also report dangers by phone. For vehicles, call 888-327-4236; for household products, call 800-638-2772, then press 1, followed by 3. PAST RECALLS are also available free at www.ConsumerReports.org.

were registered in Canada. Hazard exists because of a potential electrical problem involving the clockspring, which supplies current to driver's side air bag, cruise control, and horn.

What to do: Have dealer replace clockspring on vehicles with fewer than 70,000 miles. For vehicles with more than 70,000 miles, Chrysler will offer an extended lifetime warranty on driver's side air bag clockspring. Chrysler says owners should check air bag warning light; if air bag system is working, dashboard air bag warning lamp will illuminate for a few seconds after vehicle is started and then go out. If air bag warning light is not working or if the air bag clockspring fails, the company says it will be replaced free of charge.

'01-05 Chrysler PT Cruiser

Power-steering fluid could leak and, in presence of ignition source, cause fire under the hood.

Models: 438,391 cars with 2.4-liter nonturbo engine and automatic transmission made 1/00 to 4/04.

What to do: Have dealer inspect, relocate, and, if necessary, replace high-pressure power-steering hose.

'99-00 Kia

Front safety-belt buckles might wrongly appear properly latched, increasing risk of injury in crash.

Models: 262,636 cars and sport-utility vehicles including '99-00 Sephia and Sportage, and '00 Spectra. Buckle may emit "click" sound during attachment that is similar to sound when buckle is being latched.

What to do: Have dealer replace front belt buckles.

CHILDREN'S PRODUCTS

Hasbro Super Soaker Monster Rocket

Cap on water tank can unexpectedly and forcibly

come off, possibly injuring users or bystanders.

Products: 230,000 seven-foot inflatable Mylar rockets with plastic and foam fin section sold 1/04 through 8/04 at stores nationwide for around \$30. According to the Consumer Product Safety Commission, the hazards have resulted in several serious cuts and a concussion. Rocket has blue and orange launch base with water pressure tank attached to one leg of base. The tank, which has an orange cap, is connected to pump mechanism. "Monster Rocket" is printed on body of rocket. CONSUMER REPORTS magazine included the rocket in a recent toy-test report. The testers did not encounter the problems that led to the recall.

What to do: Call Hasbro at 866-487-4737 or go to www.supersoaker.com to learn how to receive a replacement product of equal value.

Boston Billows and Theraline "Big V" maternity and nursing pillows

Infant pillow and cushions are banned under federal law because of suffocation risks.

Products: 9,000 infant pillows including the following: 8,000 Boston Billows pillows sold 2/00 to 12/03 at hospitals and specialty stores for \$34 to \$38. Pillow is "C"-shaped, about 36 inches long, 10 inches wide, and 5 inches deep. Outer cover is removable. Sewn-in fabric tag reads "Boston Billows, Inc." Also, 1,000 five-foot-long log-shaped Theraline "Big V" pillows sold 6/03 to 5/04 at specialty stores for around \$60. Pillow is made of blue or peach fabric with yellow moons, hearts, and stars, or tan and blue teddy bears. "THERALINE," "THE BIG V," and "Finest Micropearl Filling" are written on sewn-in fabric tag.

What to do: Stop using pillow immediately and call Theraline at 866-843-7254 or Boston Billows at 877-274-4606 to learn how to get refund.

our independence matters to you

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SAME / IDENTICAL PROBLEM

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).