



U. S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received **2005 JAN 23 - NOV 2004 37** Repository
Reference No.
10101589

OWNER INFORMATION (Type or Print)

Name [REDACTED] Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Address [REDACTED]
City ELLENWOOD State GA Zip Code [REDACTED] Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date **12/23/04**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FDXE45F2YH [REDACTED] Make WINNEBAGO Model MINNIE WINNIE Model Year 2000
Date Purchased **3/9/2000** Dealer's Name and Telephone Number **John Bleakley 770 949-4500** Engine: No: Cylinders **8** Fuel Type: Diesel
Original Owner Dealer's City **Douglasville** State **Ga.** Zip Code **30134**
Transmission Type **AUTOMATIC** Antilock Brakes Cruise Control Powertrain **REAR WHEEL DRIVE** Vehicle Component Code **190000 TIRES**
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) **16 JUL-2004** Failure Mileage **21800** Failure Speed **60 mph** **Tire did damage to right wheel welding and Mud guard**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make **Firestone** Tire Model (Name or Number) **Steeltex Radial R4S** Tire Size (Example P215/65R15) **LT 225/75R 16**
DOT No. (Example: DOTM19ABC036) **VDIL 1X1 499** Original Equipment Prior Repair Failure Location: **10 mile East of Anniston Alabama**
Tire Component Code [REDACTED] Tire Failure Type **blow-out**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured **None** Number of Deaths **None** Reported to Police **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE CONSUMER OWNS A MOTOR HOME EQUIPPED WITH 6 FIRESTONE TIRES. THE CONSUMER EXPERIENCED A BLOW OUT OF THE REAR INSIDE RIGHT TIRE, HE CONTACTED THE MANUFACTURER AND SENT THE BLOWN OUT TIRE FOR INSPECTION. THE MANUFACTURER DENIED THE OWNERS CLAIM. THEIR REASON WAS THAT THE TIRE WAS UNDER INFLATED. PROVIDE FURTHER DETAILS. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While going east on Interstate 20, 10 miles east of Anniston, Alabama, we heard a noise. I pulled over to the side, and found out the inside right rear tire was blown. Also it did damage to the right wheel well and mud guard. I sent in a claim, and a estimated damage report, and Firestone denied both, saying the tire was under inflated, which is not true, the tire had the proper amount of air pressure.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

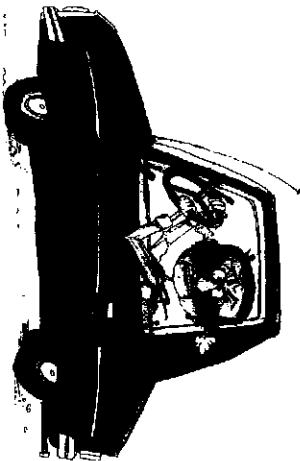
and dial toll free at

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